



MyDAV.org and Membership Portal Training

Membership Department
August 5, 2022★

Doug Wells
National Membership Director
dwells@dav.org
(859) 442-2060





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Assistance:

- Orlando M (Registration on Convention Level)
 - Friday through Monday 8am – 4pm
 - Tuesday 8am – 10am

Key benefits:

- Improve communications throughout the DAV membership organization.
 - Standardize website naming convention across all Department and Chapter websites.
 - Eliminate undesirable web content or website domain names.
 - Provide a web presence to Departments and Chapters who lack the resources to create their own.
 - Provide even higher levels of quality service to America's veterans and their families.
-



MyDAV.org



KEEPING OUR PROMISE TO
AMERICA'S VETERANS

- What is it? – A self-service and reports repository for members and member leaders
 - Who has access?
 - All DAV and Auxiliary members
 - DAV and Auxiliary Department & Chapter/Unit officers have expanded, role-based access
-

Complete the User Registration

Link to register: <https://www.mydav.org/member-registration>

New User Registration

* First name:

* Last name:

* Preferred Email:

Home Phone:

* Country:

* Address:

* City:

* State:

* ZIP:

Birth date:

* Membership Number:

- Enter your name and contact information
- Be sure to enter the correct membership number



Complete the User Registration

Account Information

* Username:

* Password:

12 characters or more.

* Confirm Password:

SUBMIT

[User Login](#)

Create a **Username** and **Password**

- Emails are commonly used for usernames
- Passwords must be at least 12 characters long and include a special character



New User Registration Email

After submitting the registration, you will receive the following email:

New User Registration Email

Subject: DAV/DAV Auxiliary MyDAV.org Portal Registration

From name: DAV

From address: MembershipAssistant@dav.org

Thank you for joining our online community. We appreciate your patience while we process your sign-up request, which might take up to 2 business days. You will receive another email confirmation when the process is complete. At that point, you will be able to log in to the MyDAV.org portal to access your profile and other areas of the community.

We have included your username below for your reference.

Username: <username>

Registration Confirmation

- Allow 2 business days for your registration to be processed.
- Once your registration has been processed, you will receive an email confirming access to the Membership MyDAV.org portal.

Registration Confirmation

Subject: DAV/DAV Auxiliary MyDAV.org Portal Registration

From name: DAV

From address: MembershipAssistant@dav.org

Welcome to the DAV/DAV Auxiliary MyDAV.org Portal!

Your MyDAV.org portal account request has been processed. You can now log into the portal to view your profile and update your details. If you have forgotten your password, you can submit a password reset request from the login page.

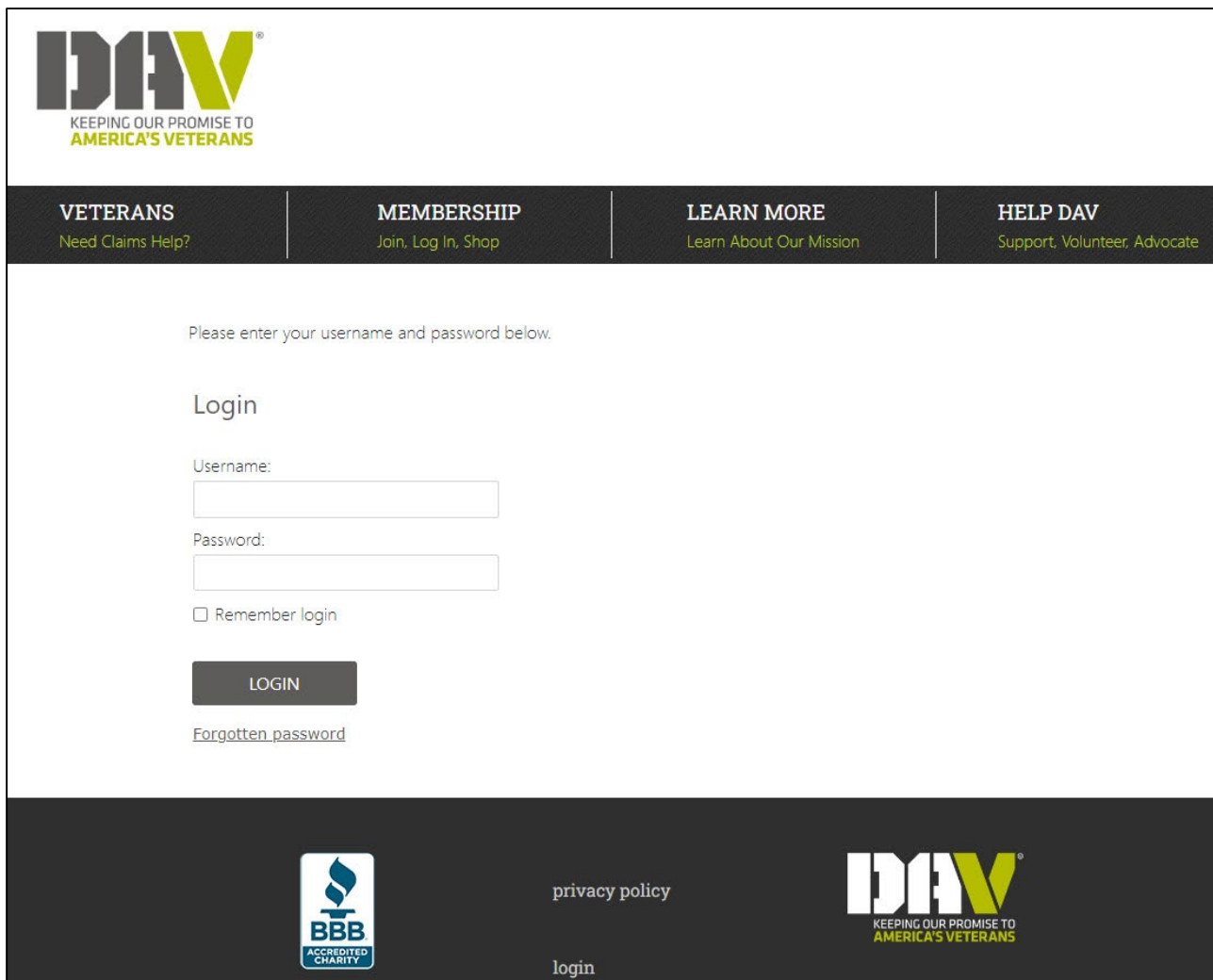
[Log in Now](#)

We look forward to interacting with you and hope that you enjoy the MyDAV.org portal.

The login link that is included in the automated confirmation email is:

<https://www.mydav.org/login>


The Login Screen



The screenshot shows the DAV login page. At the top left is the DAV logo with the tagline 'KEEPING OUR PROMISE TO AMERICA'S VETERANS'. Below the logo is a navigation bar with four sections: 'VETERANS' (Need Claims Help?), 'MEMBERSHIP' (Join, Log In, Shop), 'LEARN MORE' (Learn About Our Mission), and 'HELP DAV' (Support, Volunteer, Advocate). The main content area contains the text 'Please enter your username and password below.' followed by a 'Login' heading. There are two input fields: 'Username:' and 'Password:'. Below the password field is a checkbox for 'Remember login'. A dark 'LOGIN' button is positioned below the checkbox. A link for 'Forgotten password' is located below the button. At the bottom of the page, there is a footer with the BBB Accredited Charity logo, a 'privacy policy' link, and the DAV logo.

- Use your new **Username** and **Password** to access MyDAV.org
- Don't check the **Remember login** field if you are on a shared computer
- If you forget your password you can now reset your own password

Home Screen



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MEMBERSHIP CRM




Member Profile
View your membership details, including Department, Chapter or Unit, Membership number.




Update Username and Password
Change your CRM portal username and/or password.




Full Service Record
Update or add military service record details.




DAV Membership Payment History
View your DAV membership pledge and payment details. Make a payment toward your DAV membership balance due.




Membership Card Request
Submit a request for a new membership card.




Notification of Deceased
Send notification of a deceased member to the DAV National Headquarters Membership Department.



Membership Transfer Request
Chapter transfer request form. Complete this form, including proper signatures, and mail to the address on the form.




Report Repository
Department, Chapter, and Unit reports



[privacy policy](#)

[log out](#)



KEEPING OUR PROMISE TO AMERICA'S VETERANS

- After you log in you will be on the main page where you can access all the functions within the application
- Access is based on criteria set up in MyDAV.org that is reflective of your role(s) within DAV

Member Profile



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Member Profile



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MEMBER PROFILE

[Back to Membership CRM](#)

Your memberships

Department:

16 - DAV Kentucky

Status:

Active

Membership number:

1601938619541

Department #:

16

Department:

13 - DAV Indiana

Status:

Active

Membership number:

1307538619541

Department #:

13

Chapter:

FREDERICK R BRISTOL MEMORIAL #19

Account Type:

Full Life

Active Positions:

<None>

Chapter #:

19

Chapter:

DEARBORN CO #75

Account Type:

Part Life

Active Positions:

<None>

Chapter #:

75

- View membership information
- This example shows someone with multiple memberships

Service Record

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Department, Chapter, and Unit reports

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Service Record

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FULL SERVICE RECORD

[Back to Membership](#)

Your Full Service Record

Branch:	Marines
Rank:	Corporal
Start date:	07/03/1975
End date:	05/01/1981
Service Retirement:	No
Disabled:	No
Gassed:	No
Injured:	Yes
POW:	No
Wounded:	No
Hearing Impaired:	No
Visually Impaired:	No
Purple Heart:	No
Other:	No
Amputee:	No
Agent Orange:	No
PTSD/TBI:	No
Gulf War Illness:	No
Burn Pits:	No
Medals:	

EDIT

ADD

- Review your full service record
- If we don't have your information, click **Add** to enter your service information
- If needed, click **Edit** to make any changes or additions to an existing record

Membership Card Request

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Membership Card Request



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MEMBERSHIP CARD REQUEST

[Back to Membership](#)

Please update your Membership Number and the Re-issue Reason. The Membership Number must exactly match the number affiliated with the membership for which you are requesting a new card.

If the Membership Number or Re-issue Reason fields are already populated, a previous request is still in process. Please do not submit another request until both fields are blank. Otherwise, your previous request might be canceled. If you think your previous request has already been processed, please try logging out and logging back into the portal.

YOUR MEMBERSHIP NUMBER(S)

13 - DAV Indiana / 75 - Dearborn Co #75 / Membership Number 1307538619541

16 - DAV Kentucky / 19 - Frederick R Bristol Memorial #19 / Membership Number 1601938619541

* Membership Number

* Re-issue Reason

- Make sure to enter the full **Membership Number**

- Enter a **Re-issue Reason**, such as lost, damaged, or stolen.

Transfer Request

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Report Repository
Department, Chapter, and Unit reports

privacy policy


log out

Transfer Request

The screenshot shows a web browser window with two tabs: 'Disabled American Veterans Nat...' and 'Fillable Membership Transfer Form'. The browser address bar shows the URL '1 / 1 | - 100% +'. The page title is 'Fillable Membership Transfer Form'. On the right side of the browser window, there are two icons: a download icon and a print icon, both highlighted with red boxes and labeled 'Download' and 'Print' respectively. The form itself is titled 'Official Membership Transfer Form' and includes the DAV logo and tagline 'FULFILLING OUR PROMISES TO THE MEN AND WOMEN WHO SERVED'. The form contains several fields for personal information: Name, Membership Code No., Street Address, Apt/Unit No., City/Town, State, ZIP, Phone Number, Cell Number, Date of Birth, and Email. Below these fields, there is a section for requesting a transfer of membership, with fields for 'FROM Chapter No.', State, 'TO Chapter No.', and State. There is also a field for 'Member's Signature'. At the bottom, there are checkboxes for 'Approved' and 'Rejected', a note about approval requirements, and fields for 'Name of Chapter Commander/Adjutant', Phone Number, Signature of Chapter Commander/Adjutant, and Date Signed. The footer of the form shows the number '907316 (7/19)'.

- After filling in the necessary information, print the form and mail it in to the address listed on the form after getting the appropriate signatures
- This form can also be downloaded and saved for future use

Update Login Information



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Department, Chapter, and Unit reports



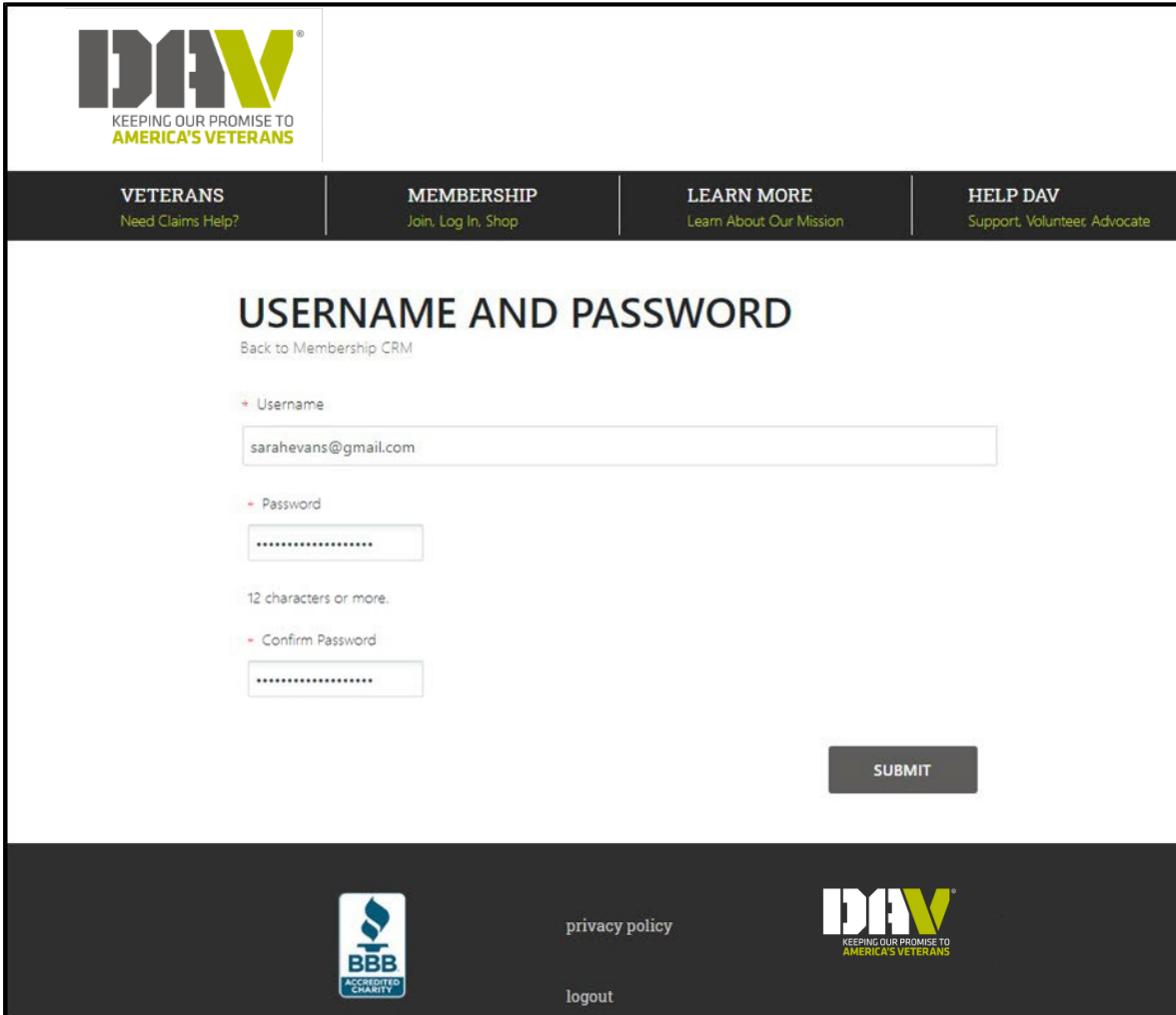
privacy policy

log out



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Update Login Information



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USERNAME AND PASSWORD

[Back to Membership CRM](#)



+ Username

+ Password

12 characters or more.

+ Confirm Password

SUBMIT

 [privacy policy](#) 
[logout](#)

- Type your new **Username** and/or **Password** and enter the new password again in the **Confirm Password** field.
- The password must be 12 or more characters.
- Click **Submit**.

View Payment History

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View Payment History

MEMBERSHIP PAYMENT HISTORY

[Back to Membership CRM](#)

Active
History

Date range:

Designations:

Group by:

APPLY

Export: PDF CSV

Date	Amount	Balance	Gift type	Designation	Pending
<input type="checkbox"/> 3/19/2003	\$125.00		Pledge payment	16 - DAV Kentucky	No
<input type="checkbox"/> 1/1/2003	\$125.00	\$0.00	Pledge	16 - DAV Kentucky	No
<input type="checkbox"/> 5/27/1993	\$85.00		Pledge payment	09 - DAV Florida	No
<input type="checkbox"/> 1/1/1993	\$105.00	\$0.00	Pledge	09 - DAV Florida	No
<input type="checkbox"/> 1/1/1993	\$20.00		Pledge payment	09 - DAV Florida	No
<input type="checkbox"/> 2/1/1971	\$100.00	\$0.00	Pledge	45 - DAV Virginia	No
<input type="checkbox"/> 2/1/1971	\$100.00		Pledge payment	45 - DAV Virginia	No

Page 1 of 1

Pledge total	Remaining pledge total	Donation total
\$330.00	\$0.00	\$330.00

- In this example, the member has a membership in three different departments
- Pledge = Membership
- Pledge payment = Payment toward the membership
- Designation = department the membership is in
- You can also view all dues statements history for your membership record(s).

Make a Payment

Export: PDF CSV

Date	Amount	Balance	Gift type	Designation	Pending
4/19/2021	\$50.00		Pledge payment	DAV - AUX Indiana	No
7/30/2020	\$20.00		Pledge payment	DAV - AUX Indiana	No
7/30/2020	\$25.00		Pledge payment	DAV - AUX Indiana	No
3/10/2016	\$20.00		Pledge payment	DAV - AUX Indiana	No
9/23/2014	\$200.00 (Pay)	\$85.00	Pledge	DAV - AUX Indiana	No

Payment Information

Amount:
\$

Department:
13 - AUX Indiana
\$85.00

Current Balance:
\$85.00

Amount Due:
9/23/2014

Due Date:

PAYMENT METHOD

Pay by card

Or by wallet

- If there is an outstanding balance there is an option to make a payment
- Note that the amount defaults to the total outstanding balance, edit to make a different amount

Deceased Notification

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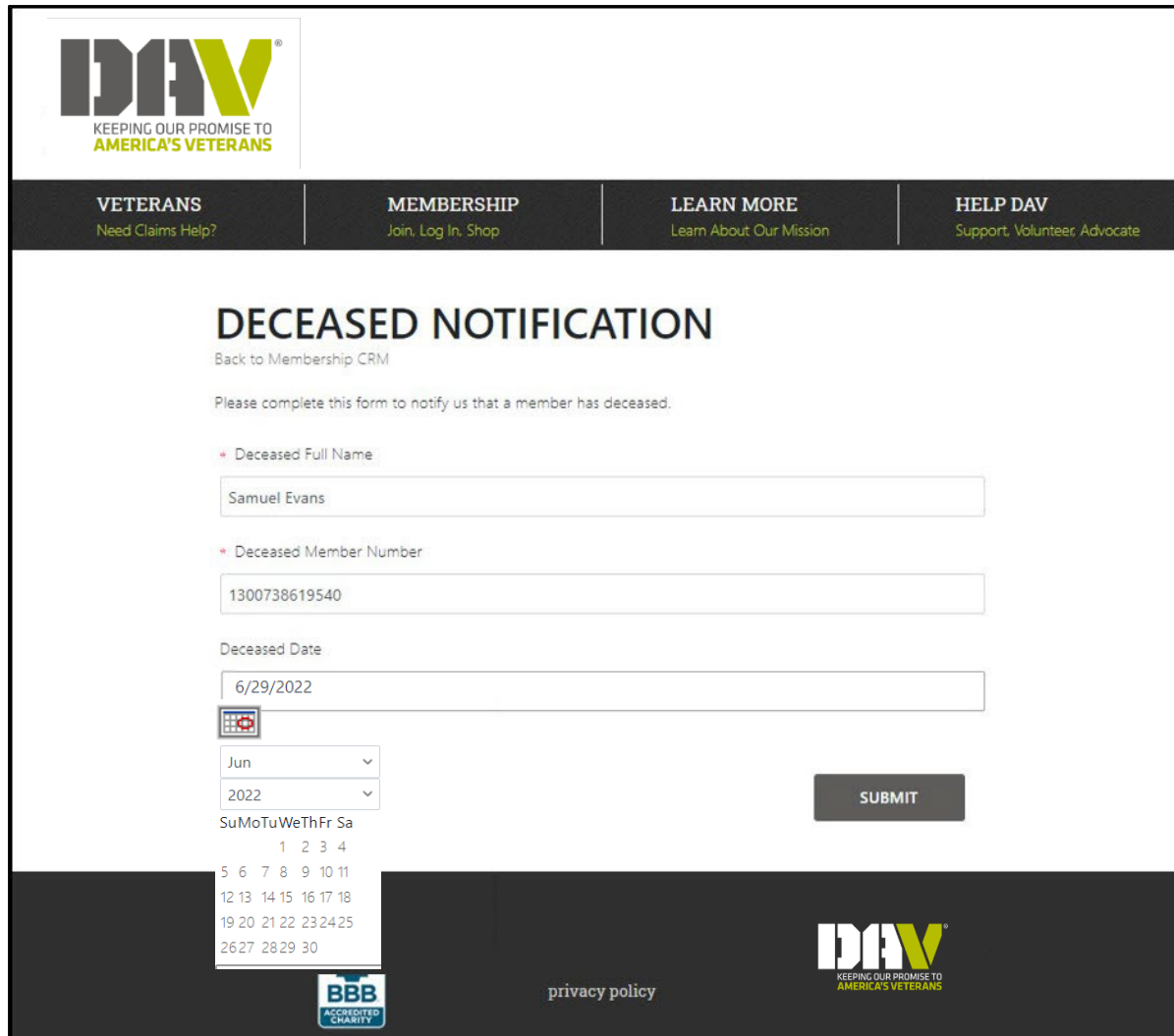
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- Report Repository**
Department, Chapter, and Unit reports.

[privacy policy](#) [log out](#)

Deceased Notification



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DECEASED NOTIFICATION


[Back to Membership CRM](#)

Please complete this form to notify us that a member has deceased.

* Deceased Full Name

* Deceased Member Number



Deceased Date



Jun
 2022

Su Mo Tu We Th Fr Sa
 1 2 3 4
 5 6 7 8 9 10 11
 12 13 14 15 16 17 18
 19 20 21 22 23 24 25
 26 27 28 29 30

SUBMIT

 [privacy policy](#) 

- Ability to notify NHQ of the death of a member
- Enter the full **Name** and full **Member Number**,
- If known provide the **Deceased Date**
- If you go back to submit another member, the previous member's details may still be there. Clear the information and enter the next notification.

Report Repository

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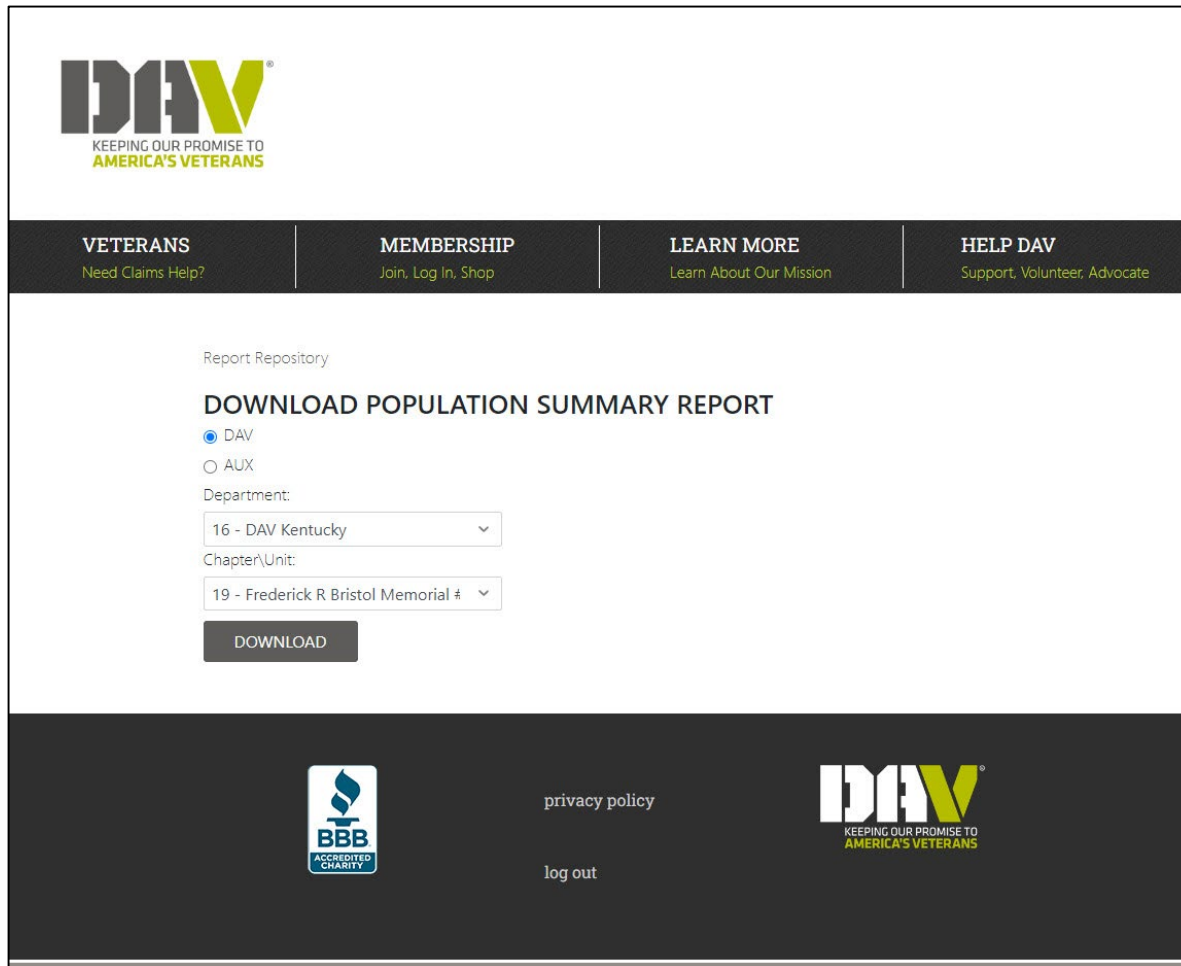
Report Repository



The screenshot shows the DAV Report Repository page. At the top left is the DAV logo with the tagline "KEEPING OUR PROMISE TO AMERICA'S VETERANS". Below the logo is a navigation bar with four sections: "VETERANS" (Need Claims Help?), "MEMBERSHIP" (Join, Log In, Shop), "LEARN MORE" (Learn About Our Mission), and "HELP DAV" (Support, Volunteer, Advocate). The main content area features a link "Back to Membership CRM" and the heading "REPORT REPOSITORY". Below the heading is a list of reports: "Population Summary Report", "Membership Listing Report", "Historical Population Summary Report", and "Membership Activity Report". At the bottom of the page, there is a footer with the BBB Accredited Charity logo, a "privacy policy" link, a "log out" link, and the DAV logo with tagline.

- Additional reports coming soon
- This section is only accessible by department /chapter officers

Population Summary Report



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Report Repository



DOWNLOAD POPULATION SUMMARY REPORT

DAV
 AUX

Department:
16 - DAV Kentucky

Chapter\Unit:
19 - Frederick R Bristol Memorial #

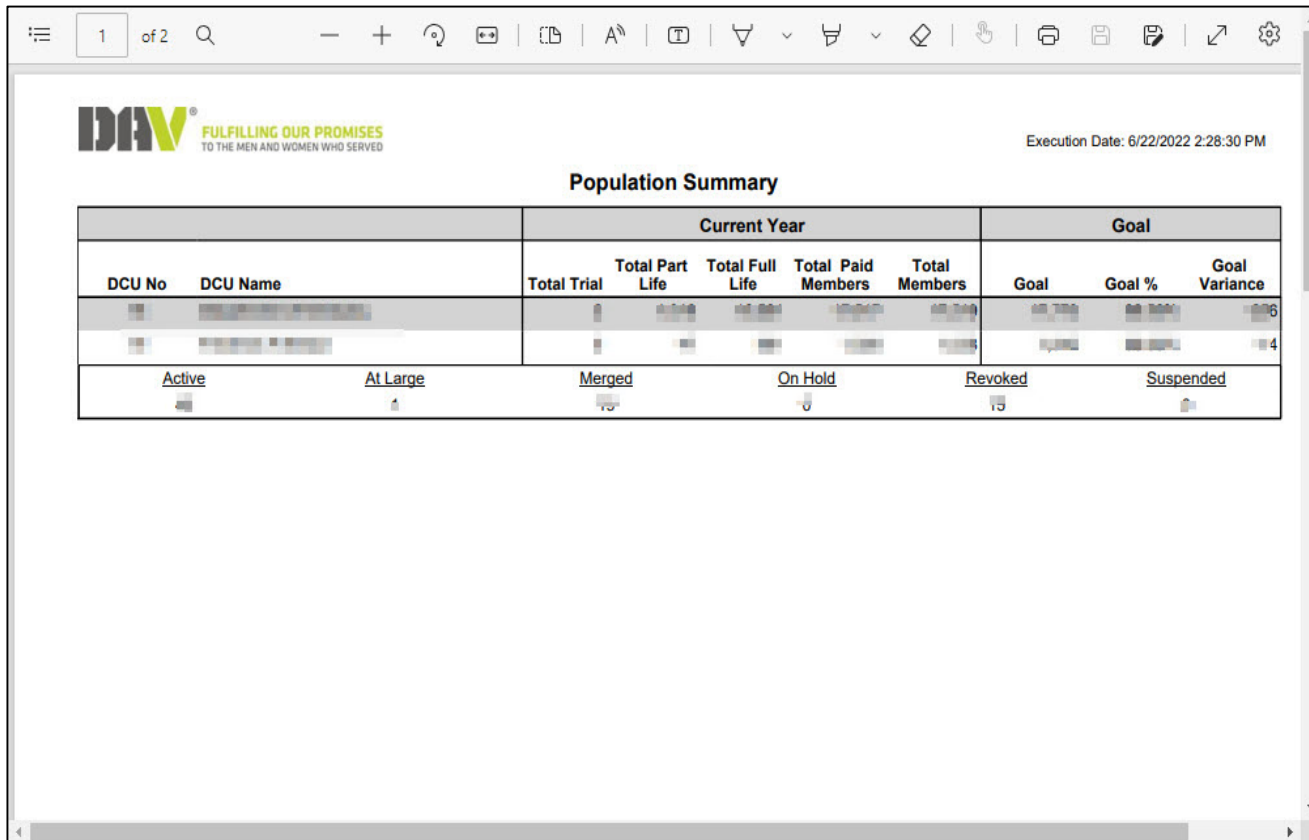
DOWNLOAD

 [privacy policy](#) 

[log out](#)

- Summary of the member population in a department /chapter. It also lists the new member goal for each department /unit

Population Summary Report



1 of 2

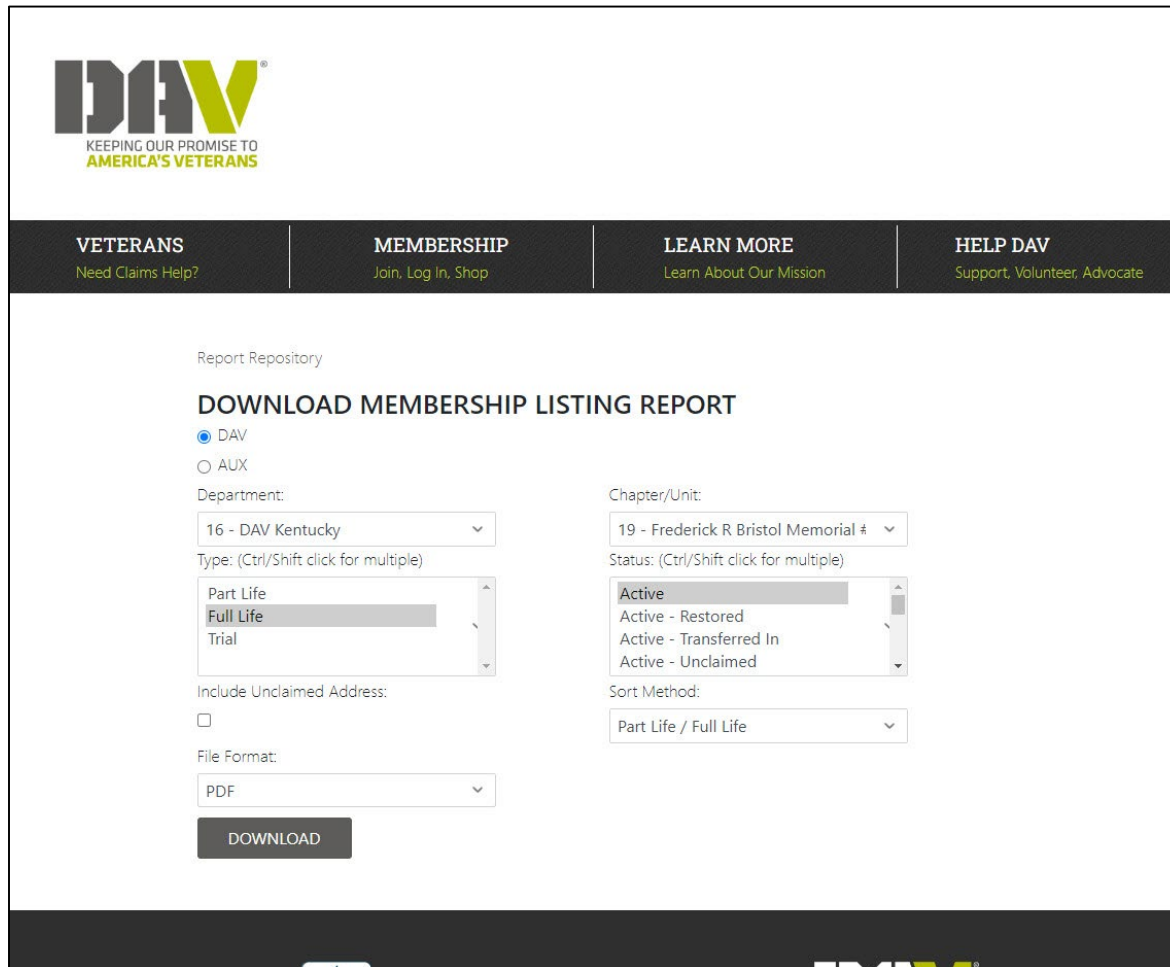
Execution Date: 6/22/2022 2:28:30 PM

Population Summary

DCU No	DCU Name	Current Year				Goal			
		Total Trial	Total Part Life	Total Full Life	Total Paid Members	Total Members	Goal	Goal %	Goal Variance
								6	
								4	
Active		At Large		Merged		On Hold		Revoked	Suspended

- View, save, and/or print

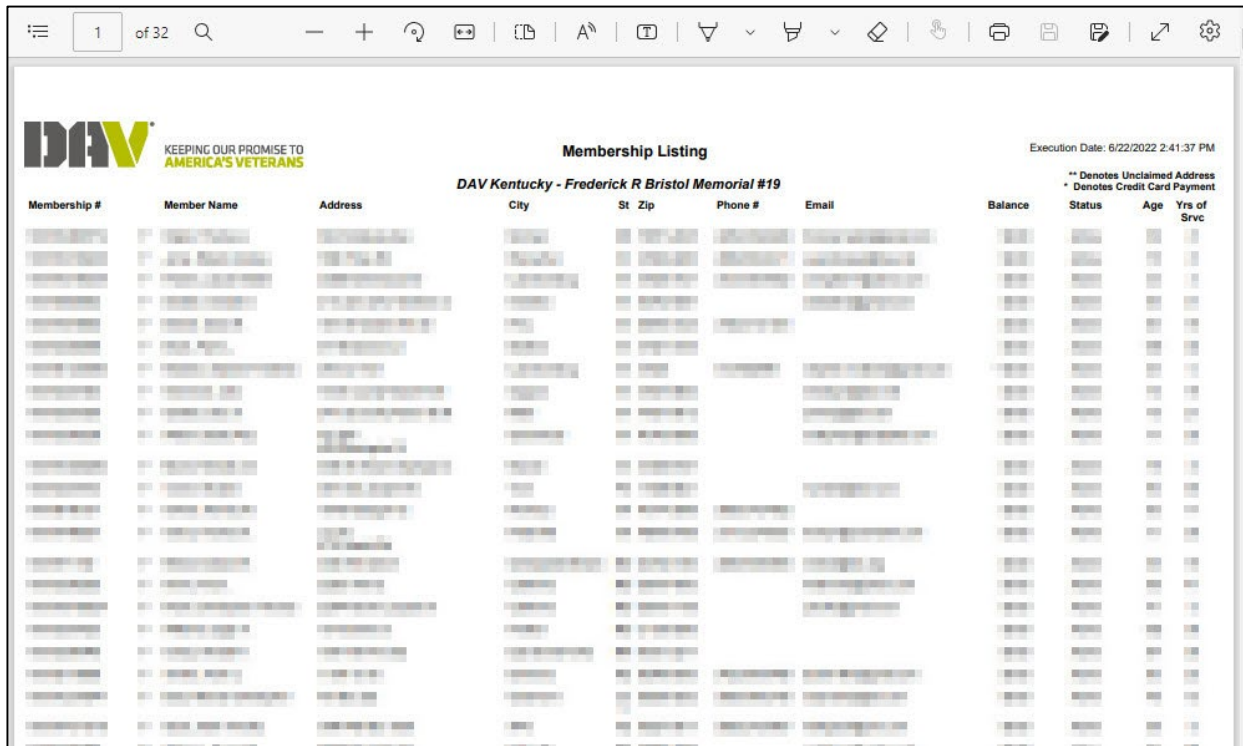
Membership Listing Report



The screenshot shows the DAV website's membership reporting interface. At the top left is the DAV logo with the tagline 'KEEPING OUR PROMISE TO AMERICA'S VETERANS'. Below the logo is a navigation bar with four sections: 'VETERANS' (Need Claims Help?), 'MEMBERSHIP' (Join, Log In, Shop), 'LEARN MORE' (Learn About Our Mission), and 'HELP DAV' (Support, Volunteer, Advocate). The main content area is titled 'Report Repository' and 'DOWNLOAD MEMBERSHIP LISTING REPORT'. It features several form elements: radio buttons for 'DAV' (selected) and 'AUX'; a 'Department' dropdown menu set to '16 - DAV Kentucky'; a 'Type' dropdown menu with options 'Part Life', 'Full Life' (highlighted), and 'Trial'; an 'Include Unclaimed Address' checkbox (unchecked); a 'File Format' dropdown menu set to 'PDF'; a 'Chapter/Unit' dropdown menu set to '19 - Frederick R Bristol Memorial #'; a 'Status' dropdown menu with options 'Active', 'Active - Restored', 'Active - Transferred In', and 'Active - Unclaimed'; and a 'Sort Method' dropdown menu set to 'Part Life / Full Life'. A 'DOWNLOAD' button is located at the bottom of the form.

- Listing of the members in your department /chapter
- Can generate multiple statuses and types (ctrl + shift)
- **File Format.**
 - **PDF** = Printable format
 - **CSV** = spreadsheet of data, sortable

Membership Listing Report



DAV KEEPING OUR PROMISE TO AMERICA'S VETERANS

Membership Listing Execution Date: 6/22/2022 2:41:37 PM

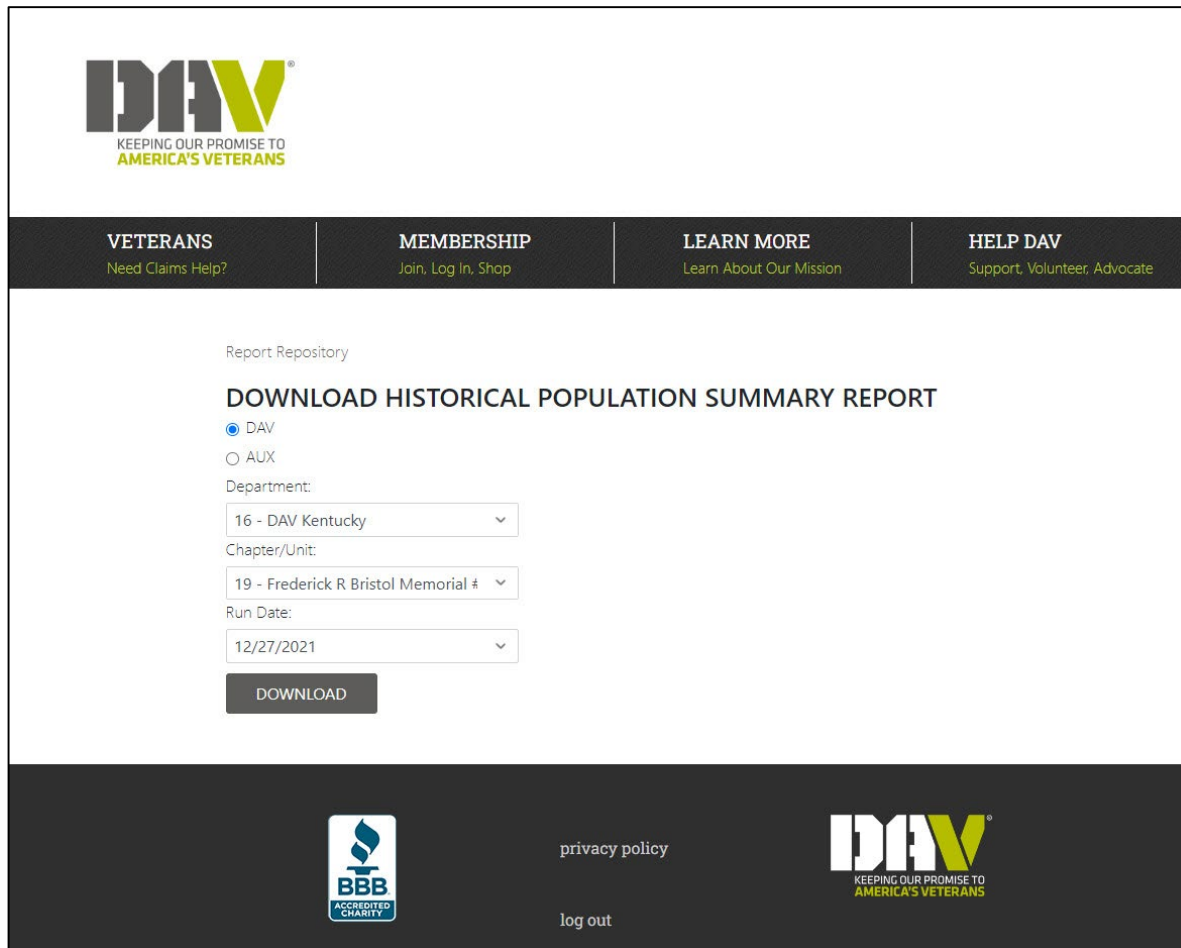
DAV Kentucky - Frederick R Bristol Memorial #19

** Denotes Unclaimed Address
* Denotes Credit Card Payment

Membership #	Member Name	Address	City	St	Zip	Phone #	Email	Balance	Status	Age	Yrs of Svc
00000001	01 [REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	0.00	0000	00	00
00000002	01 [REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	0.00	0000	00	00
00000003	01 [REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	0.00	0000	00	00
00000004	01 [REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	0.00	0000	00	00
00000005	01 [REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	0.00	0000	00	00
00000006	01 [REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	0.00	0000	00	00
00000007	01 [REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	0.00	0000	00	00
00000008	01 [REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	0.00	0000	00	00
00000009	01 [REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	0.00	0000	00	00
00000010	01 [REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	0.00	0000	00	00
00000011	01 [REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	0.00	0000	00	00
00000012	01 [REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	0.00	0000	00	00
00000013	01 [REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	0.00	0000	00	00
00000014	01 [REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	0.00	0000	00	00
00000015	01 [REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	0.00	0000	00	00
00000016	01 [REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	0.00	0000	00	00
00000017	01 [REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	0.00	0000	00	00
00000018	01 [REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	0.00	0000	00	00
00000019	01 [REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	0.00	0000	00	00
00000020	01 [REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	0.00	0000	00	00
00000021	01 [REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	0.00	0000	00	00
00000022	01 [REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	0.00	0000	00	00
00000023	01 [REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	0.00	0000	00	00
00000024	01 [REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	0.00	0000	00	00
00000025	01 [REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	0.00	0000	00	00
00000026	01 [REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	0.00	0000	00	00
00000027	01 [REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	0.00	0000	00	00
00000028	01 [REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	0.00	0000	00	00
00000029	01 [REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	0.00	0000	00	00
00000030	01 [REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	0.00	0000	00	00

- View, save, and/or print

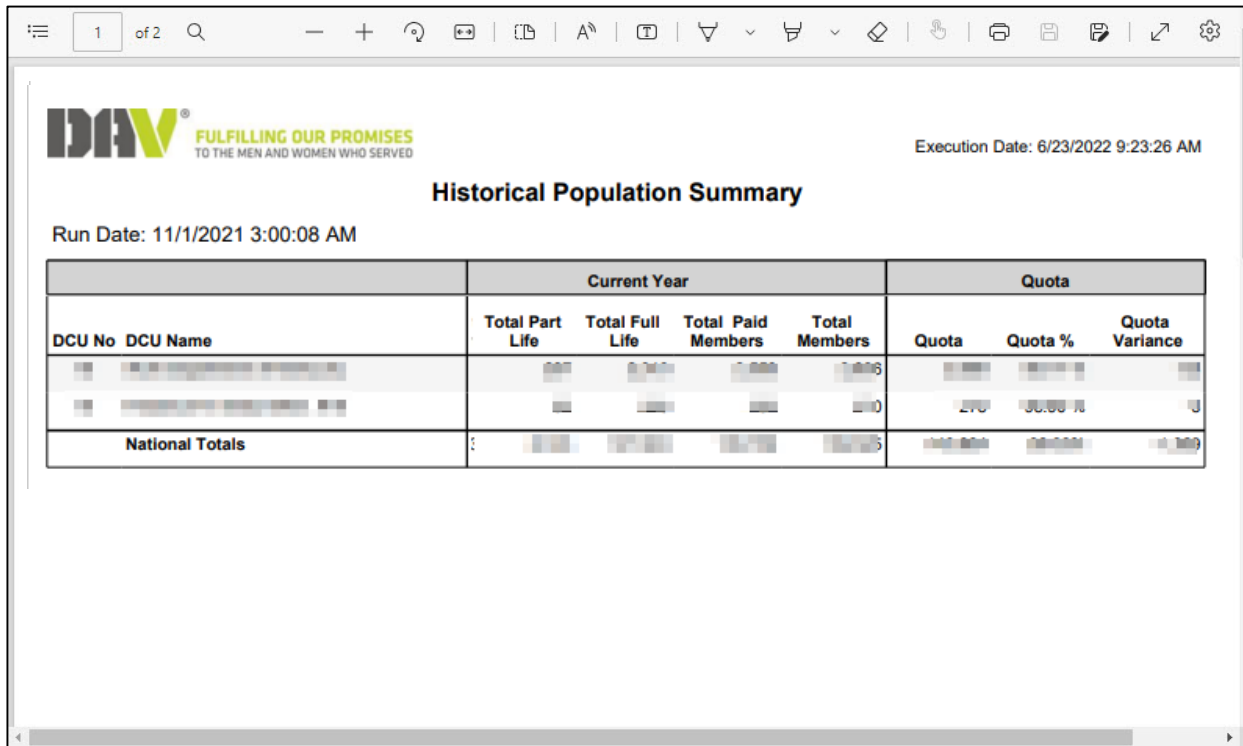
Historical Population Summary Report



The screenshot shows the DAV website interface for generating a report. At the top left is the DAV logo with the tagline 'KEEPING OUR PROMISE TO AMERICA'S VETERANS'. Below the logo is a navigation bar with four sections: 'VETERANS' (Need Claims Help?), 'MEMBERSHIP' (Join, Log In, Shop), 'LEARN MORE' (Learn About Our Mission), and 'HELP DAV' (Support, Volunteer, Advocate). The main content area is titled 'Report Repository' and features the heading 'DOWNLOAD HISTORICAL POPULATION SUMMARY REPORT'. There are two radio buttons for selection: 'DAV' (selected) and 'AUX'. Below this are three dropdown menus: 'Department:' (16 - DAV Kentucky), 'Chapter/Unit:' (19 - Frederick R Bristol Memorial #), and 'Run Date:' (12/27/2021). A 'DOWNLOAD' button is positioned below the dropdowns. At the bottom of the page, there is a footer with the BBB Accredited Charity logo, a 'privacy policy' link, a 'log out' link, and the DAV logo.

- Historical version of the population summary that allows you to view the report from select historical dates
- Run dates typically 6/30, 7/1, and Mondays

Historical Population Summary Report



1 of 2

Execution Date: 6/23/2022 9:23:26 AM

Historical Population Summary

Run Date: 11/1/2021 3:00:08 AM

DCU No	DCU Name	Current Year				Quota		
		Total Part Life	Total Full Life	Total Paid Members	Total Members	Quota	Quota %	Quota Variance
National Totals								

- Review the report.
- Save and/or print the report.

Membership Activity Report



VETERANS

Need Claims Help?

MEMBERSHIP

Join, Log In, Shop

LEARN MORE

Learn About Our Mission

HELP DAV

Support, Volunteer, Advocate

Report Repository

DOWNLOAD MEMBERSHIP ACTIVITY REPORT

DAV

AUX

Department:

16 - DAV Kentucky

Chapter/Unit:

19 - Frederick R Bristol Memorial #

Start Date

05/01/2022

End Date

05/31/2022

File Format:

PDF

DOWNLOAD

- Listing member activity (payments, address change, etc.) within your department/chapter
- **File Format.**
 - **PDF** = Printable format
 - **CSV** = spreadsheet of data, sortable

Membership Activity Report

1 of 1

DAV FULFILLING OUR PROMISES TO THE MEN AND WOMEN WHO SERVED

DAV Membership Activity
Report Range: 2022-05-01 through 2022-05-31 Execution Date: 6/22/2022 3:38:48 PM

Member Name	Membership	Status	Activity Date	Activity
Emmanuel Thomas		Addr Change	05/31/2022	
Emmanuel Thomas		Deceased	05/31/2022	
Emmanuel Thomas		Addr Change	05/04/2022	
Emmanuel Thomas		Payment	05/05/2022	(Pledge) 10.00 Other -
Emmanuel Thomas		Addr Change	05/31/2022	295 Claiborne Dr Dry Falls
Emmanuel Thomas		Payment	05/28/2022	(Pledge) 10.00 Credit
Emmanuel Thomas		Payment	05/02/2022	(Pledge) 40.00 Check -
Emmanuel Thomas		Payment	05/19/2022	(Pledge) 20.00 Credit
Emmanuel Thomas		Payment	05/02/2022	(Pledge) 10.00 Other -
Emmanuel Thomas		Payment	05/20/2022	(Pledge) 10.00 Credit
Emmanuel Thomas		Payment	05/03/2022	(Pledge) 30.00 Credit
Emmanuel Thomas		Payment	05/24/2022	(Pledge) 10.00 Credit
Emmanuel Thomas		Payment	05/24/2022	(Pledge) 260.00 Credit
Emmanuel Thomas		Payment	05/06/2022	(Pledge) 10.00 Credit
Emmanuel Thomas		Payment	05/24/2022	(Pledge) 200.00 Credit
Emmanuel Thomas		Payment	05/25/2022	(Pledge) 10.00 Credit
Emmanuel Thomas		Deceased	05/11/2022	Date of death

- Review the report.
- Save and/or print the report.

Questions?

