

North Florida/ South Georgia Veterans Health System (NF/SGVHS)

NF/SGVHS is a comprehensive and integrated health care delivery system that provides quality clinical programs and services to Veterans. We offer primary health care services, as well as highly specialized, technologically advanced clinical care. The System includes two hospitals, five large satellite outpatient clinics and several small community-based outpatient clinics.

The System also supports important teaching and state of the art research programs through its affiliation with the University of Florida Health Science Center and other colleges and universities.

Malcom Randall VA Medical Center
1601 SW Archer Road
Gainesville, FL 32608



Shuttle Schedule Gainesville & Lake City VA Medical Centers

The shuttle will operate Monday through Friday, excluding holidays, at the following times:

Departs Gainesville	Arrives Lake City	Departs Lake City	Arrives Gainesville
7:00 AM	8:00 AM	7:00 AM	8:00 AM
8:30 AM	9:30 AM	8:30 AM	9:30 AM
10:00 AM	11:00 AM	10:00 AM	11:00 AM
11:30 AM	12:30 PM	11:30 PM	12:30 PM
1:30 PM	2:30 PM	1:30 PM	2:30 PM
3:00 PM	4:00 PM	3:00 PM	4:00 PM



VA
HEALTH
CARE

Defining
EXCELLENCE
in the 21st Century

North Florida/South Georgia
Veterans Health System

Transportation Program

Kevin E. Clark
Transportation Coordinator



"The men and women of today's VA are dedicated to caring for today's Veterans and stand ready to provide for our service members who now defend our freedom and our way of life."

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Transportation Options

Patient Transportation provides services to non-ambulatory patients (wheelchair/stretchers). This service is scheduled through the Beneficiary Travel Section. To qualify for this benefit you must be first administratively eligible and certified by a VA Provider.

Shuttle Services hourly transport is provided to Lake City VA Medical Center. Transport is also provided to the Eye Clinic (Optometry), Dermatology, Compensation & Pension, Bus Station, Pain Clinic, Domiciliary, Bed Tower West Entrance, Community Living Center and Parking Garages.

Volunteer Transportation Network/Disabled American Veterans (VTN/DAV) provides transportation from outlying towns and cities to Gainesville & Lake City VA Medical Centers. Check with the local DAV Office in your area, or **352-376-1611, Extension 6068.**

Note

For other travel assistance needs please contact your PACT Social Worker.

If your PACT Social Worker is unavailable, call for assistance.

Extension 6067

Guidelines VTN/DAV for DAV Transport

VTN/DAV Hospital Service

Coordinators (HSC) are responsible for coordinating operations of the network including the DAV vans. DAV vans provide transportation for eligible Veterans to system facilities using volunteer drivers.

Reservations: Passengers must contact the HSC 24 hours in advance for prospective transport. Your scheduled appointment must be completed between 12:00 p.m. and 2:00 p.m.

Cancellations: Passengers must contact a HSC as soon as possible to cancel their reservations.

VTN/DAV are not equipped to accommodate wheelchair passengers. Vans carry 7, 9 or 12 passengers, including driver. The system is designed for ambulatory patients that require minimal assistance.



Note

Volunteer drivers are needed — please call the HSC if you would like to volunteer.

Gainesville- Extension 6436

Lake City- Extension 2649

General Guidelines for Patient Non-Ambulatory Transport

Primary source for Malcom Randall VAMC transportation service is to transport Beneficiary Travel eligible Special Mode patients. Patients will be present at determined pick-up time.

Driver will transport you to your scheduled appointment. Once your appointment is complete, please report back to Patient Travel for your return trip home.



The driver will make one attempt to locate you by utilizing their resources. If no contact has been established within ten (10) minutes, the driver will proceed onto their next assignment.

Note

Please be aware of departure times of DAV/VTN vans when visiting the Canteen Services or eating lunch. The DAV/VTN vans will leave on time