

# VETERANS INFORMATION

(Updated 3/2010)

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*“Serving Those Who  
Served All Americans”*

**IDAHO**  
DEPARTMENT OF LABOR

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(attached VA Form 10-10EZ)

***Although we strive to make the latest information available to you, changes such as phone numbers, addresses, web site addresses do occur. If you find incorrect information in this handout, please let us know so we can make any necessary corrections. Thank you – your Veteran Representatives***

## A PROMISE TO AMERICA'S VETERANS

AT THE IDAHO DEPARTMENT OF LABOR AND OUR 25 OFFICES, WE RESPECT THE SACRIFICE YOU MADE TO DEFEND OUR COUNTRY. WE BELIEVE YOU HAVE EARNED THE RIGHT TO BE FIRST IN LINE TO SHARE IN THE AMERICAN DREAM: A FAIR CHANCE FOR A GOOD EDUCATION, A GOOD JOB AND A GOOD LIFE.

WE PROMISE YOU, AS AN AMERICAN VETERAN, PRIORITY SERVICE FOR REFERRAL TO TRAINING PROGRAMS AND JOBS FOR WHICH YOU ARE QUALIFIED. WE PROMISE YOU AN OPPORTUNITY TO TALK WITH A VETERANS REPRESENTATIVE OR OTHER CONSULTANT AT THEIR FIRST AVAILABILITY. WE WILL HELP TO DETERMINE YOUR ELIGIBILITY FOR SPECIAL VETERANS PROGRAMS.

WE BELIEVE THE INVESTMENT YOU AND THE NATION MADE IN YOUR MILITARY TRAINING IS VALUABLE TO OUR COMMUNITY AND WE PLEDGE TO HELP YOU TRANSITION THOSE SKILLS INTO PRODUCTIVE CIVILIAN EMPLOYMENT. YOU ARE AN IMPORTANT ASSET TO OUR COMMUNITY. LET US HELP YOU MAKE IDAHO A BETTER PLACE.

YOU HAVE KEPT YOUR PROMISE TO AMERICA. LET US HELP AMERICA KEEP ITS PROMISE TO YOU.



# THE US DEPARTMENT OF LABOR SAYS:

## A Veteran is...

Any woman or man who served on active military duty for more than 180 days and who was discharged under other than dishonorable conditions,

(Note: Guard/Reserve components must be called to active duty for other than training purposes.)

*or*

anyone who served on active duty in support of a hostile action and received a campaign badge,

*or*

anyone who was discharged for a service-connected disability,

*or*

spouses / dependent children of 100% service-connected disabled veterans or POW / MIA's

*Or*

Was discharged or released from active duty by reason of a sole survivorship discharge i.e If someone is discharged as a sole survivor they don't have to meet the 180 day requirement

[www.dol.gov/vets/usc/vpl/usc3842.htm#4211](http://www.dol.gov/vets/usc/vpl/usc3842.htm#4211)

# JOB INFORMATION AND SERVICES

**WARTIME ERAS:** OPERATION IRAQI FREEDOM: SEPT 11, 2001— (UNDETERMINED)

PERSIAN GULF ERA: AUG 02, 1990 – JAN 02, 1992

VIETNAM ERA: AUG 05, 1964 – MAY 07, 1975

(IN COUNTRY: FEB 27, 1961 - AUG 04, 1964)

KOREAN CONFLICT: JUN 27, 1950 – JAN 31, 1955

## **FEDERAL JOB INFORMATION**

<http://jobsearch.usajobs.opm.gov/index.asp>

## **STATE JOB INFORMATION**

Boise, ID (208) 334-2263

<http://www.dhr.idaho.gov>

For Job positions at Gowen Field, Boise (Civil Service State Employment, and ARG positions) check with your National Guard Armory, or go on-line at: <http://inghro.state.id.us/>

## **IMPORTANT INTERNET ADDRESSES**

Veterans Affairs: <http://www.va.gov>

State of Idaho Homepage: <http://www.state.id.us>

Interstate Jobs (Worldwide Web): <http://www.ajb.dni.us/>

Idaho Works: <http://labor.idaho.gov>

## **GOVERNMENT FORMS:**

**Optional Forms...**

<http://www.opm.gov/forms/html/of.htm>

**Standard Forms...**

<http://www.opm.gov/forms/html/sf.htm>

**Veterans Affairs Forms...**

<http://www.vba.va.gov/pubs/forms1.htm>

## **OTHER SERVICES AND INFORMATION**

### **DISABLED AMERICAN VETERANS (DAV)**

444 West Fort St, Boise Phone: 429-2140

Brian Alspach; Robert Bigness

### **STATE VOCATIONAL REHABILITATION**

3110 E. Cleveland, Ste A-7, Caldwell Phone: 454-7606

912 12<sup>th</sup> Ave So., Suite C, Nampa Phone: 465-8414

6550 Emerald Suite 112, Boise Phone: 327-7911

3350 Americana Suite 210, Boise Phone: 334-3650

### **DEPARTMENT OF HEALTH AND WELFARE**

(Food Stamps and general forms of economic assistance.)

3402 Franklin Rd., Caldwell Phone: 454-0421

823 Park Center Blvd, Nampa Phone: 465-8444

4355 W. Emerald, Boise Phone: 334-6700

### **CANYON COUNTY VETERANS SERVICE OFFICER**

(Food Share Program, Housing Assistance)

Canyon County Courthouse, Caldwell, Room 220

Phone: 454-7419

### **VET CENTER (Veterans Readjustment Counseling Center)**

2424 Bank Drive, Boise

Phone 342-3612 or 1-800-726-0525

### **IDAHO DIVISION OF VETERANS SERVICES**

805 West Franklin St., Boise Phone: 334-1245

### **DIVISION OF HUMAN RESOURCES**

700 W. State St., Boise Phone: 334-2263 or

1-800-554-5627

### **ADA COUNTY RECORDERS OFFICE**

200 W. Front St., Boise Phone: 287-6880

### **VETERANS AFFAIRS REGIONAL OFFICE**

444 West Fort St.

Boise, ID 83702

Toll-Free Information: 1-800-827-1000

[http://www.vba.va.gov/ro/west/boise/RO\\_INFO.htm](http://www.vba.va.gov/ro/west/boise/RO_INFO.htm)

### **V.A. MEDICAL CENTER**

500 W. Fort, Boise 83702

Phone: (208) 422-1000

## **EMERGENCY RESOURCES**

Dial 2-1-1 or 1-800-926-2588 or go online at:

<http://www2.irissoft.com/uw10/>.

IDAHO Division of Veterans Services for Catastrophic Emergency Grant funds (must be an Idaho Wartime Veteran) or American Legion emergency funds (must be minor children in the home) (208) 334-1245.

American Red Cross, Emergencies (208) 947-4357 or 1-800-853-2570.

### **IMPORTANT NOTICE:**

*In the past it has been recommended you take your DD-214 Discharge paper to your County Recorders office and have it recorded for ease of replacement, should it become lost or destroyed. Be advised however, that any document recorded there-in becomes accessible to the public. The alternative is to request a copy of your DD-214 from the National Personnel Records Center in St. Louis, Missouri, should your original be lost or destroyed.*

# IDAHO VETERANS REPRESENTATIVES

(As of 4/2010)

## BLACKFOOT 0010

155 N. Maple, Blackfoot, ID 83221  
**Kent Phelps\***  
kent.phelps@labor.idaho.gov  
(208) 236-6713 ext (3738)

## BLAINE COUNTY 0150

733 N. Main Street, Suite C  
Bellevue, ID 83313  
(208) 788-3526

## BOISE 0030

219 Main St., Boise, ID 83735  
**David Hoag LVER (1)**  
david.hoag@labor.idaho.gov  
(208) 332-3575 (ext) 3272  
**Randy Wilde DVOP (.5)**  
randy.wilde@labor.idaho.gov  
(208) 332-3575 (ext) 3298

## BONNERS FERRY 0060

5641 Main Street, Bonners Ferry, ID 83805  
(208) 267-5581

## Canyon County 0080

4514 Thomas Jefferson St. Caldwell, Id  
83605  
**Dave Howerton DVOP (1)**  
dave.howerton@labor.idaho.gov  
(208)364-7781 (ext) 3147

## COEUR D'ALENE 0090

1221 W. Ironwood, Coeur d'Alene, ID 83814  
**Robert Shoeman LVER (1)**  
robert.shoeman@labor.idaho.gov  
(208) 769-1558 ext (3993)  
**Brandia Young DVOP (.5)**  
brandia.young@labor.idaho.gov  
(208) 769-1558 ext (3998)

## EMMETT 0110

2030 S. Washington, Emmett, ID 83617  
(208) 364-7780

## GRANGEVILLE 0120

305 N. State, Grangeville, ID 83530  
(208) 983-0440

## IDAHO FALLS 0130

1515 East Lincoln Rd., Idaho Falls, ID 83401

## Ron Greaves DVOP (1)

ronald.greaves@labor.idaho.gov  
(208) 557-2500 ext (3586)

## LEWISTON 0170

1158 Idaho Street, Lewiston, ID 83501

## Jim Ziegenfuss DVOP (1)

jim.ziegenfuss@labor.idaho.gov  
(208) 799-5000 ext (3529)

## MAGIC VALLEY 0370

420 Falls Avenue, Twin Falls, ID 83301

## Johnny Moreno LVER (.5)

johnny.moreno@labor.idaho.gov  
(208) 735-2500 ext (3643)

## McCALL 0190

299 S. 3rd St., McCall, ID 83638  
(208) 634-7102

## MERIDIAN 0040

205 E. Watertower Lane, Meridian, ID 83642

## Gary Hanna DVOP(.5)

Gary.hanna@labor.idaho.gov  
(208)364-7785 ext 3749

## Steve Lord DVOP (1)

steve.lord@idaho.labor.gov  
(208)364.7785 ext (3619)

## MINI-CASSIA 0050

127 W. 5th St. N., Burley, ID 83318  
(208) 678-5578

## MOSCOW 0210

1350 Troy Rd, Ste. 1, Moscow, ID 83843

## Kristy Scaraglino\*

kristy.scaraglino@labor.idaho.gov  
(208) 882-7571 ext (3357)

## MOUNTAIN HOME 0020

1993 E. 8th N., Mt. Home, ID 83647

## Ray Cotton LVER (.5)

ray.cotton@labor.idaho.gov  
(208) 364-7788 ext (3585)

## OROFINO 0240

410 Johnson Ave, Orofino, ID 83544  
(208) 476-5506

## PAYETTE 0250

501 N. 16th St., Suite 107 Payette, ID 83661

## Scott Stroede \*

scott.stroede@labor.idaho.gov  
(208) 642-9361 ext. 3688

## POCATELLO 0270

430 N. 5th Ave., Pocatello, ID 83205

## Ron Tapia LVER (1)

ron.tapia@labor.idaho.gov  
(208) 236-6710 ext (3708)

DVOP (.5) Vacant

## REXBURG 0310

1133 Stocks Ave., Rexburg, ID 83440  
(208) 557-2501

## ST. MARIES 0340

105 N. 8th, St Maries, ID 83861

## Ray Roberson\*

ray.roberson@idaho.labor.gov  
(208) 245-2518 ext (3872)

## SALMON 0350

1301 Main St, #1, Salmon, ID 83467  
(208) 756-2234

## SANDPOINT 0360

2101 W. Pine St., Sandpoint, ID 83864

## Mike Mallory DVOP(.5)

Mike.mallory@labor.idaho.gov  
(208) 263-7544 ext (3914)

## SILVER VALLEY 0390

35 Wildcat Way, Kellogg, ID 83837  
(208) 783-1202 ext (3868)

## VETERANS' FIELD ASSISTANCE

### CHRIS RAMOS

VET COORDINATOR  
(208) 332-3570 EXT 3663  
CHRIS.RAMOS@LABOR.IDAHO.GOV

(208) 332-3570

### Robyn Dyck, Area 1 Mgr

Ext 3837  
Robin.dyck@labor.idaho.gov

### Brian Sporleder, Area 2 Mgr

Ext 3284  
brian.sporleder@labor.idaho.gov

### Pam Pearson

Ext 3325  
Pamela.pearson@labor.idaho.gov

### USDOL/VETS

**Dale Langford DVET**  
langford.dale@dol.gov  
(208) 332-8947 (Direct)

### Karla Draper ADVET

karla.draper@dol.gov  
(208) 332-3570 ext (3168)

### VETERANS AFFAIRS

1-800-827-1000  
(208) 334-9350 (Boise fax)

### Idaho Division of Veterans Services

Boise: (208) 429-1245  
Lewiston: (208) 799-3422  
Pocatello: (208) 236-6358

VETERANS REPRESENTATIVE GUIDE  
.5=1/2 Time/ \* = Not Veteran Program Funded

## Veteran Preference for Federal Jobs

*Since the time of the Civil War, veterans of the Armed Forces have been given some degree of preference in appointments to Federal jobs. Recognizing their sacrifice, Congress enacted laws to prevent veterans seeking Federal employment from being penalized for their time in military service. Veterans' preference recognizes the economic loss suffered by citizens who have served their country in uniform, restores veterans to a favorable competitive position for Government employment, and acknowledges the larger obligation owed to disabled veterans.*

*By law (Title 5 USC, Section 2108), veterans who are disabled or who serve on active duty in the Armed Forces during certain specified time periods or in military campaigns are entitled to preference over non-veterans both from competitive lists and in retention during reductions in force (RIF).*

*The Defense Authorization Act of Fiscal Year 1998 (Public Law 105-85) extends Veterans' Preference to individuals who served on active duty during the Gulf War who are otherwise eligible, and to participants in Operation Joint Endeavor or Operation Joint Guard in the Republic of Bosnia and Herzegovina who were awarded the Armed Forces Expeditionary Medal (AFEM).*

*Preference does not have as its goal the placement of a veteran in every vacant Federal job; this would be incompatible with the merit principle of public employment. **Nor does it apply to promotions or other in-service actions.** However, preference does provide a uniform method by which special consideration is given to qualified veterans seeking Federal employment.*

*Preference applies in hiring from civil service examinations, for most excepted service jobs, and when agencies make temporary appointments or use direct hire and delegated examining authorities from the U.S. Office of Personnel Management (OPM). OPM's Vet Guide explains the special rights and privileges that veterans enjoy in Federal civil service employment and the Vets Info Guide explains how veteran's preference and the special appointing authorities for veterans operate within the system.*

*The Department of Labor's Office of the Assistant Secretary for Policy (OASP) and Veterans' Employment and Training Service (VETS) developed an "expert system" to help veterans receive the preferences to which they are entitled. This system is designed to help veterans determine the type of preference to which they are entitled, the benefits associated with the preference and the steps necessary to file a complaint due to the failure of a Federal agency to provide those benefits.*

### **THE VETERANS EMPLOYMENT OPPORTUNITIES ACT (VEOA) OF 1998, AS AMENDED**

This law gives veterans access to Federal job opportunities that might otherwise be closed to them. The law requires that:

- Agencies allow eligible veterans to compete for vacancies advertised under the agency's merit promotion procedures **when the agency is seeking applications from individuals outside its own workforce.**
- All merit promotion announcements open to applicants outside an agency's workforce include a statement that these eligible veterans may apply.

**VEOA Eligible:** To be eligible for a VEOA appointment, a veteran must be a preference eligible or a veteran separated after 3 or more years of continuous active service performed under honorable conditions. Veterans who were released shortly before completing a 3-year tour are considered to be eligible. ("Active service" defined in title 37, United States Code, means active duty in the uniformed services and includes full-time training duty, annual training duty, full-time National Guard duty, and attendance, while in the active service, at a school designated as a service school by law or by the Secretary concerned.)

A **Merit Promotion selection** under the VEOA is one in which the veteran competes with current federal employees under an agency's merit (or internal) promotion procedures. The VEOA allows eligible veterans to apply under an agency merit promotion announcement open to candidates outside the agency. However, agencies do not apply Veterans' preference when considering individuals under Merit Promotion procedures or under the VEOA. Use of this special authority, as with other authorities, is discretionary with the agency. A VEOA eligible who competes under merit promotion procedures and is selected will be given a career or career conditional appointment. The law also establishes a new redress system for preference eligible's and makes it a prohibited personnel practice for an agency to knowingly take or fail to take a personnel action if that action or failure to act would violate a statutory or regulatory Veterans' preference requirement.

## **TYPES OF APPOINTMENTS**

There are three ways veterans can be appointed to jobs in the competitive civil service: by **competitive appointment** through an OPM list of eligible's (or agency equivalent), by **noncompetitive appointment** under special authorities that provide for conversion to the competitive service, or by **Merit Promotion selection** under the Veterans Employment Opportunities Act (VEOA).

## **WHO IS ENTITLED TO VETERANS' PREFERENCE IN EMPLOYMENT?**

Five-point preference is given to those honorably separated veterans (this means an honorable or general discharge) who served on active duty (not active duty for training) in the Armed Forces:

- During any war (this means a war declared by Congress, the last of which was World War II);
- During the period April 28, 1952, through July 1, 1955;
- For more than 180 consecutive days, any part of which occurred after January 31, 1955, and before October 15, 1976; During the Gulf War period beginning August 2, 1990, and ending January 2, 1992; or
- *Served on active duty at any time in the armed forces for a period of more than 180 consecutive days any part of which occurred during the period beginning on September 11, 2001, and ending on the date prescribed by Presidential proclamation or by law as the last date of Operation Iraqi Freedom (as defined by section 101(21) of title 38); or*
- In a campaign or expedition for which a campaign medal has been authorized, such as El Salvador, Lebanon, Granada, Panama, Southwest Asia, Somalia, and Haiti; *and who has been discharged or released from active duty in the armed forces under honorable conditions.*

Medal holders and Gulf War veterans who originally enlisted after September 7, 1980, or entered on active duty on or after October 14, 1982, without having previously completed 24 months of continuous active duty, must have served continuously for 24 months or the full period called or ordered to active duty.

***Effective on October 1, 1980, military retirees at or above the rank of major or equivalent, are not entitled to preference unless they qualify as disabled veterans.***



Ten-point preference is given to:

- Those honorably separated veterans who 1) qualify as disabled veterans because they have served on active duty in the Armed Forces at any time and have a present service-connected disability or are receiving compensation, disability retirement benefits, or pension from the military or the Department of Veterans Affairs; or 2) are Purple Heart recipients;
- The spouse of a veteran unable to work because of a service-connected disability;
- The unmarried widow (er) of certain deceased veterans; and
- The mother of a veteran who died in service or who is permanently and totally disabled.

When applying for Federal jobs, eligible veterans should claim preference on their application or resume. Applicants claiming 10-point preference must complete form SF-15, *Application for 10-point Veteran Preference*. (As per requirement on the SF-15, be sure to include an official statement, dated within the last 12 months, from the Department of Veterans Affairs or from a branch of the Armed Forces, certifying to the veteran's present receipt of compensation for service-connected disability or disability retired pay). Veterans who are still in the service may be granted 5 points tentative preference on the basis of information contained in their applications, but they must produce a DD Form 214 prior to appointment to document entitlement to preference.

*Note: Reservists who are retired from the Reserves but are not receiving retired pay are not considered "retired military" for purposes of Veterans' preference.*

## **HOW PREFERENCE APPLIES IN COMPETITIVE EXAMINING**

Veterans who are eligible for preference and who meet the minimum qualification requirements of the position, have 5 or 10 points added to their passing score on a civil service examination. For Scientific and professional positions in grade GS-9 or higher, names of all eligible's are listed in order of ratings, augmented by Veterans' preference points, if any. For all other positions, the names of 10-point preference eligible's who have a service-connected disability of 10 percent or more are placed ahead of the names of all other eligible's. Other eligible's are then listed in order of their earned ratings, augmented by Veterans' preference points. A preference eligible is listed ahead of a non-preference eligible with the same score.

***Entitlement to veterans' preference does not guarantee a job. There are many ways an agency can fill a vacancy other than by appointment from a list of eligible's.***

## **FILING APPLICATIONS AFTER ANNOUNCEMENTS CLOSE**

A 10-point preference eligible may file an application at any time for any position for which a non-temporary appointment has been made in the preceding 3 years; for which a list of eligible's currently exists that is closed to new applications; or for which a list is about to be established. Veterans wishing to file after the closing date should contact the agency that announced the position for further information.

## **POSITIONS RESTRICTED TO PREFERENCE ELIGIBLES**

Examinations for custodian, guard, elevator operator and messenger are open only to preference eligible's as long as such applicants are available.

## **VETERANS COMPLAINTS**

Veterans who believe that they have not been properly accorded their rights have several different avenues of complaint, depending upon the nature of the complaint and the individual's veteran status:

- The Veterans Employment Opportunities Act of 1998 allows preference eligible's to complain to the Department of Labor's Veterans Employment and Training Service (VETS) when the person believes an agency has violated his or her rights under any statute or regulation relating to Veterans' preference.
- Under a separate Memorandum of Understanding (MOU) between OPM and the Department of Labor, eligible veterans seeking employment who believe that an agency has not properly accorded them their Veterans' preference, failed to list jobs with State employment service offices as required by law, or failed to provide special placement consideration noted above, may file a complaint with the local Department of Labor VETS representative (located at State employment service offices). To be eligible to file a complaint under the MOU a veteran must:
  - ◊ Have served on active duty for more than 180 days and have other than a dishonorable discharge;
  - ◊ Have a service-connected disability' or
  - ◊ If a member of a Reserve component, have been ordered to active duty under sections 12301 (a), (d), or (g) of title 10, United States Code, or served on active duty during a period of war, or received a campaign badge or expeditionary medal (e.g., the Southwest Asia Service Medal).
- The Uniformed Services Employment and Reemployment Rights Act of 1994 (USERRA) prohibits discrimination in employment, retention, promotion, or any benefit of employment on the basis of a person's service in the uniformed services. Complaints under this law should also be filed with the local Department of Labor VETS representative.
- Since a willful violation of a provision of law or regulation pertaining to veterans preference is a Prohibited Personnel Practice, a preference eligible who believes his or her Veterans' preference rights have been violated may file a complaint with the local Department of Labor VETS representative.
- A disabled veteran who believes he or she has been discriminated against in employment because of his or her disability may file a handicapped discrimination complaint with the offending agency under regulations administered by the Equal Employment Opportunity Commission.

Finally, since OPM is committed to ensuring that agencies carry out their responsibilities to veterans, any veteran with a legitimate complaint may also contact any OPM Service Center.

Because there is considerable overlap in where and on what basis a complaint may be filed, a veteran should carefully consider his or her options before filing. Generally speaking, complaints on the same issue may not be filed with more than one party.

The Internet address for the veterans' preference program is: <http://www.dol.gov/elaws/vetspref.htm>.

A guide to Veterans preference can be found at: <http://www.opm.gov/employ/html/vetguide.htm>

Other veterans information can be found at: <http://www.opm.gov/veterans/html/vetsinfo.htm> or <http://www.opm.gov/html/topics.asp>

(State Employment Service Offices have veteran representatives available to assist veterans in gaining access to this information.)

**Note:** *Due to changing Federal Laws & Regulations it is recommend you search the various web sites for any changes pertaining to your particular situation.*

#### **United States Postal Service:**

All honorably discharged veterans can apply to take a postal exam within 120 days of discharge. Disabled veterans who are honorably discharged can apply any time to take an exam to be placed on a register if they haven't applied for that position before. To apply to take an exam, contact the

Main Post Office in Boise located at 770 South 13<sup>th</sup>, or send a letter of request with current address and phone number to USPS Exam Administrator, 707 W. Main Ave, Suite 600, Spokane, WA 99299-9422. **(NOTE: Copy 4 of your DD-214 is required, as well as a Disability Rating letter from Veteran Affairs if you are a Disabled Veteran requesting to take the exam.)** For additional information call the Job Information Line at (208) 433-4415.

### ***Definitions per USC Title 38, Chapter 42***

*The term "ELIGIBLE VETERAN" means a person who:*

- served on active duty for a period of more than 180 days and was discharged or released there-from with other than a dishonorable discharge;
- was discharged or released from active duty because of a service-connected disability; or
- as a member of a reserve component under an order to active duty pursuant to section 12301(a), (d), or (g), 12302, or 12304 of title 10, served on active duty during a period of war or in a campaign or expedition for which a campaign badge is authorized and was discharged or released from such duty with other than a dishonorable discharge
- Was discharged or released from active duty by reason of a sole survivorship discharge i.e If someone is discharged as a sole survivor they don't have to meet the 180 day Requirement.

*An "ELIGIBLE PERSON" is:*

- the spouse of any person who died of a service-connected disability,
- the spouse of any member of the Armed Forces serving on active duty who, at the time of application for assistance under this chapter [38 USCS §§ 4101 et seq.], is listed, pursuant to section 556 of title 37 and regulations issued there under, by the Secretary concerned in one or more of the following categories and has been so listed for a total of more than ninety days: (i) missing in action, (ii) captured in line of duty by hostile force, or (iii) forcibly detained or interned in line of duty by a foreign government or power, or
- the spouse of any person who has a total disability permanent in nature resulting from a service-connected disability or the spouse of a veteran who died while a disability so evaluated was in existence.

*The term "DISABLED VETERAN" means:*

- a veteran who is entitled to compensation (or who but for the receipt of military retired pay would be entitled to compensation) under laws administered by the Secretary, or
- a person who was discharged or released from active duty because of a service-connected disability.

*The term "SPECIAL DISABLED VETERAN" means:*

- a veteran who is entitled to compensation (or who but for the receipt of military retired pay would be entitled to compensation) under laws administered by the Secretary for a disability (i) rated at 30 percent or more, or (ii) rated at 10 or 20 percent in the case of a veteran who has been determined under section 3106 of this title to have a serious employment handicap; or
- a person who was discharged or released from active duty because of service-connected disability.

*The term "VETERAN OF THE VIETNAM ERA" means:*

- An eligible veteran any part of whose active military, naval, or air service was during the Vietnam era.

# JOB RIGHTS FOR NON-CAREER MILITARY SERVICE MEMBERS

## **The Uniformed Services Employment and Reemployment Rights Act (USERRA)** **(38 USC §§4301 through 4333)**

### **Who is Covered**

The Uniformed Services Employment and Reemployment Rights Act (USERRA) was signed on October 13, 1994. The Act applies to persons who perform duty, voluntarily or involuntarily, in the "uniformed services," which include the Army, Navy, Marine Corps, Air Force, Coast Guard, and Public Health Service commissioned corps, as well as the reserve components of each of these services. Federal training or service in the Army National Guard and Air National Guard also gives rise to rights under USERRA. In addition, under the Public Health Security and Bioterrorism Response Act of 2002, certain disaster response work (and authorized training for such work) is considered "service in the uniformed services."

Uniformed service includes active duty, active duty for training, inactive duty training (such as drills), initial active duty training, and funeral honors duty performed by National Guard and reserve members, as well as the period for which a person is absent from a position of employment for the purpose of an examination to determine fitness to perform any such duty.

USERRA covers nearly all employees, including part-time and probationary employees. USERRA applies to virtually all U.S. employers, regardless of size.

### **Basic Provisions/Requirements**

The pre-service employer must reemploy service members returning from a period of service in the uniformed services if those service members meet five criteria:

- The person must have held a civilian job;
- The person must have given notice the employer that he or she was leaving the job for service in the uniformed services, unless giving notice was precluded by military necessity or otherwise impossible or unreasonable;

- The cumulative period of service must not have exceeded five years;
- The person must not have been released from service under dishonorable or other punitive conditions; and
- The person must have reported back to the civilian job in a timely manner or have submitted a timely application for reemployment.

USERRA establishes a five-year cumulative total on military service with a single employer, with certain exceptions allowed for situations such as call-ups during emergencies, reserve drills and annually scheduled active duty for training.

Employers are required to provide to persons entitled to the rights and benefits under USERRA a notice of the rights, benefits, and obligations of such persons and such employers under USERRA.

USERRA also allows an employee to complete an initial period of active duty that exceeds five years (e.g., enlistees in the Navy's nuclear power program are required to serve six years).

### **Employee Rights**

Under USERRA, restoration rights are based on the duration of military service rather than the type of military duty performed (e.g., active duty for training or inactive duty), except for fitness-for-service examinations. The time limits for returning to work are as follows:

- Less than 31 days service: By the beginning of the first regularly scheduled work period after the end of the calendar day of duty, plus time required to return home safely and an eight hour rest period. If this is impossible or unreasonable, then as soon as possible.

- 31 to 180 days: The employee must apply for reemployment no later than 14 days after completion of military service. If this is impossible or unreasonable through no fault of the employee, then as soon as possible.
- 181 days or more: The employee must apply for reemployment no later than 90 days after completion of military service.
- Service-connected injury or illness: Reporting or application deadlines are extended for up to two years for persons who are hospitalized or convalescing.

USERRA guarantees pension plan benefits that accrued during military service, regardless of whether the plan is a defined benefit plan or a defined contribution plan. USERRA provides that service members activated for duty on or after December 10, 2004 may elect to extend their employer-sponsored health coverage for up to 24 months. Service members activated prior to 12/10/04 may elect to extend coverage for up to 18 months. Employers may require these individuals to pay up to 102% of total premiums for that elective coverage. In addition, USERRA prohibits employment discrimination against a person on the basis of past military service, current military obligations, or an intent to serve.

### Compliance Assistance Available

The Veterans' Employment and Training Service (VETS) enforces USERRA. However, the law also allows an employee to enforce his or her rights by filing a court action directly, without filing a complaint with VETS.

Compliance assistance information is available on the \*VETS Web site. Specific compliance assistance materials available include: a fact sheet (OASVET 97-3) about USERRA; the notice/poster to employees of their rights, benefits and obligations under USERRA; and a non-technical \*USERRA Guide (PDF) that contains general information about the law. Copies of VETS' publications, or answers to questions about USERRA, may also be obtained from your local VETS office.

Another compliance assistance resource, the e-laws Uniformed Services Employment and Reemployment Rights Act (USERRA) Advisor, helps veterans understand employee eligibility and job entitlements, employer obligations, benefits, and remedies under the Act. For additional compliance assistance, contact the Department's Toll-Free Help Line at 1-866-4-USA-DOL.

(\* ) Web site addresses listed below.

### Penalties/Sanctions

A court may order an employer to compensate a prevailing claimant for lost wages or benefits. USERRA allows for liquidated damages for "willful" violations.

### Relation to State, Local and Other Federal Laws

USERRA does not preempt state laws providing greater or additional rights, but it does preempt state laws providing lesser rights or imposing additional eligibility criteria.

*If you have questions or require assistance regarding Veterans Reemployment Rights and obligations, contact your DVET, USDOL/VETS, P.O. Box 2697, 413 W. Idaho, Suite 101, Boise, ID 83701. Phone: (208) 332-8947 or 332-3168 or by E-mail:*

[Langford.Dale@dol.gov](mailto:Langford.Dale@dol.gov)

[Draper.Karla@dol.gov](mailto:Draper.Karla@dol.gov)

USERRA Guide: <http://www.dol.gov/vets/>

VETS Web Site: <http://www.dol.gov/vets>

USERRA Poster web site: <http://www.dol.gov/vets/programs/userra/poster.htm>

Additional information can be found on the internet at: <http://www.dol.gov/asp/programs/guide/userra.htm>

# Special Appointing Authorities

*(On-line information as of 05/24/2004  
<http://www.usajobs.opm.gov/ei4.asp>)*

## **Veterans Recruitment Appointment (VRA)**

The VRA is a special authority by which agencies may, if they wish, appoint an eligible veteran without competition. The candidate does not have to be on a list of eligible's, but must meet the basic qualification requirements for the position. The VRA is a convenient method of appointment for both the agency and the veteran. However, use of the authority is entirely discretionary and no one is entitled to a VRA appointment.

VRA appointees initially are hired for a 2-year period. Successful completion of the 2-year VRA appointment leads to a permanent civil service appointment. (Please note, however, that a veteran may be employed without competition on a temporary or term appointment based on VRA eligibility. Such an appointment is not a VRA appointment and does not lead to conversion to a permanent position.)

## **Eligibility Requirements**

The following individuals are eligible for a VRA appointment:

- Disabled veterans;
- Veterans who served on active duty in the Armed Forces during a war declared by Congress, or in a campaign or expedition for which a campaign badge has been authorized.
- Veterans who, while serving on active duty in the Armed Forces, participated in a military operation for which the Armed Forces Service Medal was awarded; and
- Veterans separated from active duty within the past 3 years.

There is no minimum service requirement, but the individual must have served on active duty, not active duty for training.

## **Training Requirement**

If you are selected for a VRA and have less than 15 years of education, you must agree to participate in a training or educational program.

## **Grade Level of Jobs That Can Be Filled**

Agencies can use the VRA authority to fill white collar positions up through GS-11 and equivalent jobs under other pay systems.

## **Conditions of Employment**

VRAs are in the excepted service. After 2 years of substantially continuous service under a VRA appointment, provided your performance has been satisfactory, your appointment may be converted to the competitive service, i.e., a permanent appointment.

## **How to Apply**

You should contact the Federal agency personnel office where you are interested in working to find out about VRA opportunities. Agencies recruit candidates and make VRAs directly.

For a list of local agency personnel offices, consult your telephone directory under "U.S. Government" for the nearest location and telephone number.

## **30% or more Disabled Veteran Program**

Federal agencies have the authority, by law to give noncompetitive appointments to any veteran who has a service-connected disability of 30% or more. Like the VRA, this authority is **discretionary** with the agency.

- **To be Eligible:** you must be a disabled veteran who has a compensable service-connected disability of 30% or more. The disability must be officially documented by the Department of Defense or the Department of Veterans Affairs.



**VETERANS BENEFITS TIMETABLE**

**Information for Veterans Recently Separated from Active Military Service**

BENEFITS AND SERVICES	TIME LIMIT	WHERE TO APPLY
<p><b>Disability Compensation:</b> VA pays monthly compensation to veterans for disabilities incurred or aggravated during military service. This benefit is not subject to Federal or State income tax. Entitlement is established from the date of separation if the claim is filed within one year from separation. Generally, military retirement pay is reduced by any VA compensation received. Income from Special Separation Benefits (SSB) and Voluntary Separation Incentive (VSI) affects the amount of VA compensation paid.</p>	None	<p>Any VA office or call 1-800-827-1000  or file at <a href="http://www.va.gov">www.va.gov</a></p>
<p><b>Disability Pension:</b> This income-based benefit is paid to veterans with honorable war-time service who are permanently and totally disabled due to non service-connected disability or are 65 or older.</p>	None	Same as above
<p><b>Medical:</b> VA provides a wide range of health care services to veterans including treatment for military sexual trauma, and for conditions possibly related to exposure to Agent Orange, ionizing radiation, and other environmental hazards in the Persian Gulf. Generally, veterans must be enrolled in VA's Health Care System to receive care.</p> <p><b>Combat Veterans –</b> VA will provide combat veterans free health care for any illness possibly associated with service against a hostile force in a war after the Gulf War or during a period of hostility after November 11, 1998.</p>	None	<p>Any VA medical facility or call 1-877-222-8387  or file at <a href="http://www.va.gov">www.va.gov</a></p>
<p><b>Dental:</b> Veterans may receive one-time dental treatment if they were not provided treatment within 90 days of separation from active duty. The time limit does not apply to veterans with dental conditions resulting from service-connected wounds or injuries.</p>	90 days from separation	Same as above
<p><b>Education and Training:</b> Up to 36 months of benefits for</p> <p><b>Montgomery GI Bill – Active Duty (Chapter 30)</b></p> <p>or</p> <p><b>Montgomery GI Bill – Selected Reserve (Chapter 1606)</b></p> <p>or</p> <p><b>Reserve Educational Assistance Program (REAP/Chapter 1607)</b></p>	<p>10 years from release from last period of active duty. Limited extensions available.</p> <p>14 years from the date of eligibility for the program, or until released from the Selected Reserve or National Guard which ever occurs first. Some extensions available if activated</p> <p>No time limit as long as individual remains in the same level of the Ready Reserve from which called to active duty. There are exceptions for discharge due to disability or transfer from the IRR to the Selected Reserve.</p>	<p>Any VA office or call 1-888-GI Bill-1 (1-888-442-4551) or file at <a href="http://www.gibill.va.gov">www.gibill.va.gov</a></p>
<p><b>Vocational Rehabilitation and Employment:</b> VA helps veterans with service-connected disabilities prepare for, find and keep suitable employment. For veterans with serious service-connected disabilities, VA also offers services to improve their ability to live as independently as possible. Some of the services offered are: job search, vocational evaluation, career exploration, vocational training, education training and rehabilitation service.</p>	Generally, 12 years from VA notice to veteran of at least a 10 percent disability rating	<p>Any VA office or call 1-800-827-1000 or file at <a href="http://www.va.gov">www.va.gov</a></p>

## VETERANS BENEFITS TIMETABLE (Continued)

BENEFITS	TIME LIMIT	WHERE TO APPLY	
<p><b>Home Loan:</b> Veterans with qualifying service are eligible for VA home loan services including guaranteed loans for the purchase of a home, manufactured home, manufactured home and lot, certain types of condominiums, or to build, repair and improve homes. Certain disabled veterans can receive grants to have their homes specially adapted to their needs. Native Americans living on Trust Land may qualify for a direct home loan.</p>	None	Any VA office or call 1-800-827-1000	
<p><b>Life Insurance:</b></p> <p><b>SGLI: (Servicemembers' Group Life Insurance)</b> is low cost life insurance for servicemembers and reservists. It is available in \$50,000 increments up to a maximum of \$400,000. SGLI coverage begins when the service member enters service.</p> <p><b>VGLI: (Veterans' Group Life Insurance)</b> is renewable term life insurance for veterans. It is available in amounts up to \$400,000 but not to exceed the amount of SGLI coverage in force at the time of the service member's separation from service. Premiums are age-based.</p> <p><b>FGLI: (Family Group Life Insurance)</b> is low cost life insurance extended to the spouse and children of service members insured under SGLI. Spousal coverage is available up to a maximum of \$100,000, but may not exceed the service member's coverage amount. Dependent children are automatically covered for \$10,000 for which there is no cost.</p> <p><b>SDVI (Service Disabled Veteran's Insurance)</b>, also called "RH" insurance, is life insurance for service-connected disabled veterans. The basic coverage is \$10,000. A \$20,000 supplemental policy is available if premium payments for the basic policy are waived due to total disability.</p> <p><b>VMLI (Veterans; Mortgage Life Insurance)</b> is mortgage protection insurance issued to those severely disabled veterans who have received grants for Specially adapted housing from VA. Maximum coverage of \$90,000.</p>	<p>Coverage continues for 120 days from date of separation, or up to one year if totally disabled at the time of separation from service</p>	VA Insurance Center or call 1-800-419-1473	
	<p>Must apply within 120 days of separation, or 1 year and 120 days if proof of good health is provided</p>		
	<p>Coverage terminates 120 days after service member is released from service. Spouse may convert policy to a commercial policy.</p>		
		<p>For basic, must apply within two years from date of notification of service-connected disability. For supplemental, must apply within one year of approval of waiver of premiums</p>	VA Insurance Center or call 1-800-669-8477
		Must apply before age 70	
<p><b>Reemployment:</b> The Department of Labor's web site <a href="http://www.dol.gov">www.dol.gov</a> contains information on employment and reemployment rights of members of the uniformed services.</p>	<p>For military service over 180 days, must apply for reemployment with employer within 90 days from separation. Shorter periods to apply if service is less than 180 days.</p>	Former employer	
<p><b>Unemployment Compensation:</b> The unemployment compensation for ex-servicemembers program is administered by the States as agents of the Federal government. The Department of Labor's web site <a href="http://www.dol.gov">www.dol.gov</a> contains links for each state's benefits, including the District of Columbia and Puerto Rico.</p>	Limited time	State Employment Office (bring your DD-214)	

FOR ADDITIONAL INFORMATION VISIT THE VA WEB SITE AT [WWW.VA.GOV](http://WWW.VA.GOV)

### PROTECT YOUR IDENTITY

Your DD-214, Certificate of Release or Discharge from Active Duty, contains personal information. Keep it in a safe place. Protect yourself from identity theft. If you decide to file your DD-214 at a public records facility such as a courthouse or vital statistics agency, you may want to inquire about the level of security in place to limit public access to your document.



# IDAHO VETERAN'S PREFERENCE

(Updated 10/06/2006)

Idaho Law provides Veterans preference points for individuals who have been in active service, other than active duty for training, of the United States as defined by Idaho Code, Title 65, Chapter 5, Section 502(6), and U.S.C. Section 2108. (See specific eligibility information below). Veterans preference points are also provided for individuals who have served on active duty in the armed services, have been discharged honorably, and who have a present service connected disability of 10% or more, or are a Purple Heart recipient. Veterans preference points are added to the final passing score and may improve a Veterans position on a list of qualified candidates. The preference points added are used only for initial appointment and not for promotions, transfers or reassignments. Veteran's preference requires public employers to provide additional consideration for eligible veterans, but it does not guarantee the veteran a job.

## Who is Eligible

To be eligible for Veterans preference points you must have been discharged under honorable conditions. Veteran's preference points are limited to a state initial hire only.

## Preference Points

### 5 points

Preference eligible Veterans discharged under honorable conditions, or the widow or widower of a preference eligible veteran, as long as she or he remains unmarried, are eligible for five (5) points preference.

### 10 points

Disabled veterans are defined as any individual who has served on active duty in the armed services at any time, who has been discharged under honorable conditions, and who has a present service connected disability of 10% or more, or are purple heart recipients. They are eligible for 10 points that will be added to the earned rating and shall be placed on the register in accordance with their augmented rating. Widow or widowers of any disabled veteran or purple heart recipient honorably discharged may also claim the 10 points if he or she remains unmarried. Spouses of disabled veterans may claim preference if the veteran is unable to qualify for any public employment because of a service-connected disability.

### 10 points with offer of interview

Disabled veterans discharged under honorable conditions who served on active duty in the armed forces at any time and who have a service connected disability of 30% or more shall be offered an interview if they are one (1) of the top ten (10) qualified applicants. Widow or widowers of any disabled veteran may also claim the 10 points if he or she remains unmarried – however they will not be guaranteed an interview if he or she is one (1) of the top ten (10) qualified applicants.

## Veterans Requesting to Open a Register:

Disabled veterans may be eligible to open a closed announcement for which there is an existing register.

Other veterans within 120 days of discharge may also be eligible to open a closed announcement for which there is an existing register.

## Preference Eligible Veterans\*

- Served on active duty in the armed forces at any time, and separated under honorable conditions and has established the existence of a service-connected disability of 10% or more or are purple heart recipients; OR
- Served on active duty at any time from December 7, 1941 and ending July 1, 1955; OR
- Served on active duty for 180 consecutive days, any part of which occurred after January 31, 1955, and before October 15, 1976; OR
- Served on active duty at any time from August 2, 1990, and ending on January 2, 1992; OR
- Served on active duty for a period of more than 180 consecutive days, any part of which occurred during the period beginning on September 11, 2001, and ending when prescribed by Presidential proclamation or by law as the last date of Operation Iraqi Freedom; OR
- Have been awarded an Armed Forces Expeditionary Medal (AFEM), whether listed here or not\*\*, is qualifying for Veterans preference. Examples of some of the most common campaign medals are; Vietnam (Service Medal), El Salvador, Lebanon, Granada, Panama, Bosnia, Kosovo, Afghanistan, Southwest Asia (Persian Gulf), Somalia, and Haiti; etc.; OR
- If you are the spouse of a disabled veteran who is physically unable to perform any work; or the widower) of a preference eligible or disabled veteran; please refer to our Veterans preference form in your online application for more information.

*Note: The Veteran must have been separated from the Armed Forces under honorable conditions and your DD-214 may be requested to verify your veteran status at time of appointment.*

\* (Reference Idaho Code, Title 65, Chapter 5, Section 502 (6) and U.S.C. Section 2108.

\*\*For a complete list of wars, campaigns, and expeditions of the Armed Forces which qualify for veterans preference, go to [www.opm.gov/veterans/html/vgmedal2.asp](http://www.opm.gov/veterans/html/vgmedal2.asp).

*The DHR posts job announcements daily on the internet at <http://www.dhr.idaho.gov/>. You can now apply for positions on-line at this address. The Division of Human Resources accepts applications by mail or fax. Closing dates must be honored.*

DHR telephone numbers are:

Toll free - 1-800-554-5627

Main office - 334-2263

Fax - 334-3182

TDD - 1-800-542-5738

# IDAHO VET CENTERS

## Veterans Readjustment Services

### Background of Readjustment Counseling Services

Congress established the Vet Center program out of the recognition that a significant number of Vietnam-era veterans were still experiencing readjustment problems. Vet Centers are community based and part of the Department of Veterans Affairs. In response to the Persian Gulf War, Congress extended eligibility to veterans who served during other periods of armed hostilities after the Vietnam era, and also included WWII and Korean War Veterans. The goal of the Vet Center is to provide a broad range of counseling, outreach, and referral services to Vietnam Era, Sexual Trauma and War Zone veterans in order to help them make a satisfying readjustment to civilian life.

#### Eligibility for Services:

##### War Zone Veterans – All Eras

WWII: Dec 7, 1941-Dec 31, 1946

**American Merchant Marines:** In oceangoing service during the period of Armed Conflict  
Dec 7, 1941-Aug 15, 1945

**Korean War:** June 27, 1950-Jan 31, 1955

**Vietnam War:** Feb 28, 1961-May 7, 1975  
(personnel in country only, as of January 1, 2004)

**Lebanon:** Aug 25, 1982-Feb 26, 1984

**Grenada:** Aug 25, 1983- Nov 21, 1983

**Panama:** Dec 20, 1989-Jan 31, 1990

**Persian Gulf:** Aug 2, 1990-undetermined

**Somalia:** Sept 17, 1992-undetermined

**Operation Joint Endeavor,**

**Operation Joint Guard,**

**Operation Joint Forge,**

**Operation Iraqi Freedom,**

**(Afghanistan),**

**Global War on Terrorism**

Vet center eligibility has been extended to veterans who participated in one or more of three successive operations in the former Yugoslavia (Bosnia-Herzegovina and Croatia aboard U.S. Naval vessels operating in the Adriatic Sea or Air Spaces above those areas)

#### Any Veteran:

Who may have experienced acts of sexual violence or harassment while on active duty.

**Objectives:** To provide quality clinical sound clinical

services to veterans and their families. In order to meet the goal of the program, the Vet Centers have the following objectives:

- Outreach to locate eligible veterans and engage them in programs that meet their readjustment needs.
- Provide counseling and other services to eligible veterans and their families.
- Refer veterans to appropriate community agencies and service providers.
- Serve as liaison between veterans and other VA facilities.
- Provide follow-up to ensure that eligible veterans receive adequate service.
- Offer community education to inform the public of the services of the Vet Center and the needs of veterans who served in combat or other situations of armed.

#### Services Provided

Individual Counseling

Group Counseling

Marital/Family Counseling

Sexual Trauma Counseling

Alcohol/Drug Assessment and Referral or  
Counseling

Spouse/Significant Other Group

Psychiatric Consultation/Medication

(Boise Vet Center clients only)

Benefits Assistance and Referral

Job Referral

Employment Counseling & Guidance

Community Education

Liaison with VA Facilities

Referral to Community Agencies

Contracts with Selected Local/Community  
Agencies or Counselors

#### Vet Center Locations

Boise Vet Center

5440 Franklin Rd, Ste 100

Boise, Idaho 83706

(208) 342-3612

Pocatello Vet Center

1800 Garrett Way

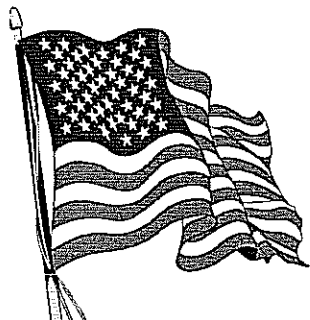
Pocatello, Idaho 83201

(208) 232-0316

# VETERANS SERVICE

## ORGANIZATIONS

Updated 3/2010)



Major Veterans Service Organizations (VSO's), such as the American Legion, Disabled American Veterans (DAV), Veterans of Foreign Wars (VFW), Vietnam Veterans of America (VVA), and AMVETS are congressionally chartered non-profit corporations whose purpose is to promote and protect benefits and interests of the Veteran. These organizations will act as an advocate for the Veteran in processing VA disability claims and may be contacted through the telephone directory listing, the County Veterans Service Officers, and your local Idaho Department of Labor Veterans Employment Representative.

The Idaho Division of Veterans Services represents some of these Veterans Service Organizations and will act as an advocate for the Veteran in the processing of claims and is a resource for potential emergency funds for Idaho Veterans. Contact the Veterans Service Officer in your area for further information. For information on Idaho Division of Veterans Services go to their web site:

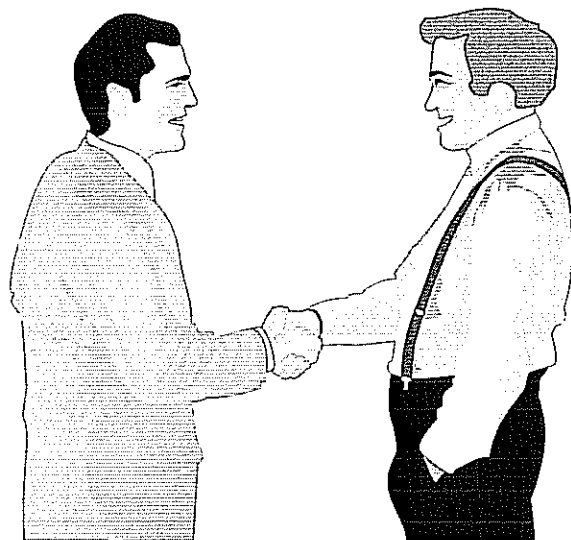
<http://www.idvs.state.id.us/>

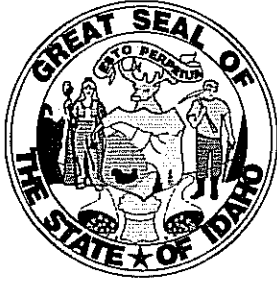
**NOTE:** Idaho has finally got a Veterans Cemetery. Information and forms can be downloaded at: <http://www.idvs.state.id.us/cemetery/Cemeterynew.html>

Southwest Idaho: Idaho Division of Veterans Services  
Tom Ressler / Gina Stamper / Milt Smith / Jaques Chung Hee / Steven Teague  
444 West Fort St.  
Boise, ID 83702  
(208) 429-1245

North Idaho: Idaho Division of Veterans Services  
Rocky Davis / Bob Cooper  
821 21st Street  
Lewiston, ID 83501  
(208) 799-3422

Southeast Idaho: Idaho Division of Veterans Services  
Debbie Harmon / Kevin Hammond  
1957 Alvin Ricken Dr.  
Pocatello, ID 83201  
(208) 236-6340





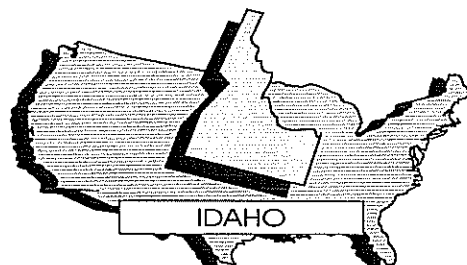
# IDAHO

DEPARTMENT OF LABOR

## Offices

<u>Local Office Code</u>	<u>Phone No.</u>	<u>Fax No.</u>	<u>Address</u>	<u>Zip</u>
Blackfoot	236-6713	785-5036	155 N. Maple	83221-0009
Blaine County	788-3526	788-3041	513 N. Main, Ste 1, Hailey	83333-8417
Boise	332-3575	334-6222	219 W. Main St.	83635-0030
Bonnars Ferry	267-5581	267-3797	6541 Main St	83805-8521
Canyon County	364-7781	454-7720	4514 Thomas Jefferson St	83607-8072
Coeur d' Alene	769-1558	769-1574	1221 W. Ironwood Dr, # 200	83814-2668
Emmett	364-7780	365-6599	2030 S. Washington St.	83617-0127
Grangeville	983-0440	983-0302	305 N. State St.	83530-0550
Idaho Falls	557-2500	525-7268	1515 E. Lincoln Rd	83401
Lewiston	799-5000	799-5007	1158 Idaho St.	83501-1147
Magic Valley	735-2500	736-3007	420 Falls Ave, Twin Falls	83301
McCall	634-7102	634-2965	299 S. 3 <sup>rd</sup> St.	83638-0966
Meridian	364-7785	895-8441	205 E. Watertower Ln.	83642-6282
Mini-Cassia	678-5518	678-1765	127 W. 5th St. No., Burley	83318-3457
Moscow	882-7571	882-8324	1350 Troy Rd, Ste 1	83843-3995
Mountain Home	364-7788	587-2964	1993 E. 8 <sup>th</sup> N.	83647-2333
Orofino	476-5506	476-3471	410 Johnson Ave.	83544-0391
Payette	642-9361	642-7150	501 N. 16th St., Ste 107	83661
Pocatello	236-6710	232-0865	430 N. 5th Ave.	83205-4087
Rexburg	557-2501	356-0042	1133 Stocks Ave	83440-0158
Salmon	756-2234	756-4672	1301 Main St., Unit 1	83467-0990
Sandpoint	263-7544	265-0193	2101 West Pine Street	83864-9399
St. Maries	245-2518	245-2012	105 North 8th St.	83861-1845
Silver Vly (Kellogg)	783-1202	783-5561	35 Wildcat Way, Ste A	83837-2253
Soda Springs	236-6711	547-4763	95 E. Hooper Ave. #20	83276-0576

\* Area code: 208



(Updated 4/2009)

# Business Recorded Job Lines

(Updated 3/2010)

Ada County Personnel (208) 287-6996	Norco (208) 336-1648 x 3094	U.S. Environmental Protection Agency (206) 553-1240
Albertson's Inc (208) 395-6422	Recreational Equipment, Inc. (REI) (253) 395-4694	U.S. Marshall Service (202) 307-9437
Blue Cross of Idaho (208) 331-7683	J.R. Simplot Co. Corporate Office (208) 389-7510	U.S. Postal Service (208) 433-4415
Boise City Personnel (208) 384-3855	J.R. Simplot Co. Food Group Headquarters (208) 384-8002	Washington Group (208) 386-6966
Boise Independent School District #1 (208) 287-2191 ext 5520	St. Alphonsus Reg Med Ctr (208) 367-2106	West Valley Medical Center (208) 455-3828
West Valley Med Center (208) 455-3828	St. Luke's Regional Medical Center (208) 381-2465	
Hewlett-Packard (Nationwide) (650) 852-8473	Southwest Airlines (214) 792-4803	
Home Federal Savings (208) 468-5219	United Airlines (888) UAL-JOBS	
ID Elks Rehabilitation Hospital (208) 333-1234	U.S. Bureau of Land Management (208) 373-4057	
Idaho Power Company (208) 388-2950	U.S. Bureau of Reclamation (208) 378-5144	
Micron Technology (208) 368-4141		

**Idaho Department of Labor 24-hour Job Information** *(updated daily by 5pm):*  
**South-West Idaho**

Ada County Offices.....(208) 332-8940	Emmett.....(208) 364-7780
Canyon County.....(208) 364-7784	Payette.....(208) 642-3376



# INTERNET - WEB VETERANS INFORMATION

(Updated 01/31/2007)

American Council on Education Network	<a href="http://www.militaryguides.acenet.edu/(college%20credit%20info%20for%20military%20experience)">http://www.militaryguides.acenet.edu/(college credit info for military experience)</a>
Air Force Resource and Jobs	<a href="http://www.afpc.randolph.af.mil/">http://www.afpc.randolph.af.mil/</a>
Air Force Transcripts	<a href="http://www.maxwell.af.mil/au/ccaf">http://www.maxwell.af.mil/au/ccaf</a>
Americans with Disabilities Act (ADA)	<a href="http://www.usdoj.gov/crt/ada/adahom1.htm">http://www.usdoj.gov/crt/ada/adahom1.htm</a>
America's Job Bank	<a href="http://www.ajb.org/">http://www.ajb.org/</a>
America's Job Bank/Career Info-net	<a href="http://www.acinet.org">http://www.acinet.org</a>
American Legion	<a href="http://www.legion.org/">http://www.legion.org/</a>
AMVETS	<a href="http://www.amvets.org/">http://www.amvets.org/</a>
Army Career and Alumni Program	<a href="http://www.acap.army.mil">http://www.acap.army.mil</a>
Army Resource and Jobs	<a href="http://www.cpol.army.mil/">http://www.cpol.army.mil/</a>
Best Feds (Federal Agencies)	<a href="http://www.govexec.com/bestfeds/99bestfeds.htm">http://www.govexec.com/bestfeds/99bestfeds.htm</a>
Better Business Bureau	<a href="http://www.bbb.org/">http://www.bbb.org/</a>
Bureau of Labor Stats	<a href="http://www.bls.gov">http://www.bls.gov</a>
Career Builder	<a href="http://www.careerbuilder.com">http://www.careerbuilder.com</a>
Career Journal (Wall Street Journal)	<a href="http://www.careerjournal.com">http://www.careerjournal.com</a>
Coast Guard Resource and Jobs	<a href="http://www.uscg.mil/">http://www.uscg.mil/</a>
Defense Finance & Acctg Center	<a href="http://www.dod.mil/dfas/">http://www.dod.mil/dfas/</a>
Disability Information	<a href="http://www.disabilityinfo.gov/">http://www.disabilityinfo.gov/</a>
Disabled American Veterans	<a href="http://www.dav.org">http://www.dav.org</a>
Diversity Resource	<a href="http://www.hirediversity.com">http://www.hirediversity.com</a>
DoD Forms	<a href="http://www.dtic.mil/whs/directives/infomgt/forms/formsprogram.htm">http://www.dtic.mil/whs/directives/infomgt/forms/formsprogram.htm</a>
DoD Transportal	<a href="http://www.dodtransportal.org">http://www.dodtransportal.org</a>
DoD Voluntary Education	<a href="http://www.voled.doded.mil/">http://www.voled.doded.mil/</a>
Drug Enforcement Agency	<a href="http://www.dea.gov/">http://www.dea.gov/</a>
Elected Officials Congressional	<a href="http://www.state.id.us/government/elected.html">http://www.state.id.us/government/elected.html</a>
Elected Officials State	<a href="http://www.idsos.state.id.us/elect/st_leg.htm">http://www.idsos.state.id.us/elect/st_leg.htm</a>
E-VETS	<a href="http://www.dol.gov/elaws/evets.htm">http://www.dol.gov/elaws/evets.htm</a>
Fast Web	<a href="http://www.fastweb.com">http://www.fastweb.com</a>
Fed World	<a href="http://www.fedworld.gov">http://www.fedworld.gov</a>
Forms for Federal Jobs	<a href="http://www.opm.gov/forms/html/appn.htm">http://www.opm.gov/forms/html/appn.htm</a>
FREE On-line Computer Classes	<a href="http://www.gcflearnfree.org">http://www.gcflearnfree.org</a>
GED Information	<a href="http://www.acenet.edu/Content/NavigationMenu/ProgramsServices/GEDTS/Transcripts/Find.htm">http://www.acenet.edu/Content/NavigationMenu/ProgramsServices/GEDTS/Transcripts/Find.htm</a>
GI Bill Education Benefits	<a href="http://www.gibill.va.gov/">http://www.gibill.va.gov/</a>
Gov't Jobs - OPM	<a href="http://www.usajobs.opm.gov/">http://www.usajobs.opm.gov/</a>
Government Information	<a href="http://www.govspot.com">http://www.govspot.com</a>
Idaho Department of Labor	<a href="http://www.labor.idaho.gov">http://www.labor.idaho.gov</a>
Idaho Division of Human Resources	<a href="http://dhr.idaho.gov/statejobs/CurrentOpenings.aspx?view=New">http://dhr.idaho.gov/statejobs/CurrentOpenings.aspx?view=New</a>
Idaho Division of Veteran Services	<a href="http://www.idvs.state.id.us/">http://www.idvs.state.id.us/</a>
Idaho Driving Record /Motor Vehicle Report	<a href="http://www2.state.id.us/itd/dmv/index.htm">http://www2.state.id.us/itd/dmv/index.htm</a>
Idaho Licensing	<a href="http://www.state.id.us/working/licensing.html">http://www.state.id.us/working/licensing.html</a>
Idaho National Guard Jobs	<a href="http://inghro.state.id.us">http://inghro.state.id.us</a>
Internet Guide to Congress	<a href="http://www.capweb.net/">http://www.capweb.net/</a>

Knowledge, Skills, Abilities (KSA's) information for Federal Jobs	<a href="http://www.udel.edu/CSC/KSAs.pdf">http://www.udel.edu/CSC/KSAs.pdf</a> or <a href="http://www.bop.gov/jobs/KSA_2005.pdf">http://www.bop.gov/jobs/KSA_2005.pdf</a>
Lycos Free E-Mail	<a href="http://www.lycos.com">http://www.lycos.com</a>
Mapquest (door to door directions)	<a href="http://www.mapquest.com/">http://www.mapquest.com/</a>
Military.com	<a href="http://www.military.com">http://www.military.com</a>
Military City Online	<a href="http://www.militarycity.com">http://www.militarycity.com</a>
Military Credentialing	<a href="https://www.cool.army.mil/">https://www.cool.army.mil/</a>
Military Personnel & Records Center	<a href="http://www.archives.gov/facilities/index.html">http://www.archives.gov/facilities/index.html</a>
MIT Free online Courses	<a href="http://www.ocw.mit.edu/index.html">http://www.ocw.mit.edu/index.html</a>
Nat'l. Veterans Legal Svcs Program	<a href="http://nvlsp.org/">http://nvlsp.org/</a>
Navy Resource and Jobs	<a href="http://www.donhr.navy.mil/">http://www.donhr.navy.mil/</a>
Navy/Marine Resources	<a href="http://www.lifelines.navy.mil/">http://www.lifelines.navy.mil/</a>
Navy/Marine Transcripts	<a href="https://www.cnet.navy.mil/">https://www.cnet.navy.mil/</a>
Office of Personnel Management OPM index	<a href="http://www.opm.gov/html/topics.htm">http://www.opm.gov/html/topics.htm</a>
Peterson's Educational Resources	<a href="http://www.petersons.com">http://www.petersons.com</a>
Resources (assistance, housing, health etc)	<a href="http://www.idahoconnections.org/">http://www.idahoconnections.org/</a>
Salary Relocation Calculator	<a href="http://www.homefair.com/homefair/calc/salcalc.html">http://www.homefair.com/homefair/calc/salcalc.html</a>
Service Corps of Retired Executives	<a href="http://www.score.org">http://www.score.org</a>
Small Business Administration	<a href="http://www.sbaonline.sba.gov">http://www.sbaonline.sba.gov</a>
Small Business Law	<a href="http://www.nolo.com">http://www.nolo.com</a>
State Benefits	<a href="http://www.nasdva.com/">http://www.nasdva.com/</a>
Transferable Skills	<a href="http://www.vba.va.gov/bln/vre/tsi/default.asp">http://www.vba.va.gov/bln/vre/tsi/default.asp</a>
Transition Assistance Online	<a href="http://www.taonline.com">http://www.taonline.com</a>
Translate Your Skills	<a href="http://www.military.com/Careers/Content1?file=skills_leader.htm&amp;area=Content">http://www.military.com/Careers/Content1?file=skills_leader.htm&amp;area=Content</a>
Tricare	<a href="http://www.tricare.osd.mil">http://www.tricare.osd.mil</a>
Troops to Teachers	<a href="http://www.dantes.doded.mil/dantes_Web/troopstoteachers/index.asp">http://www.dantes.doded.mil/dantes_Web/troopstoteachers/index.asp</a>
U.S. Federal Agencies Directory	<a href="http://www.lib.lsu.edu/gov/fedgov.html">http://www.lib.lsu.edu/gov/fedgov.html</a>
U.S. Government Web Site	<a href="http://www.firstgov.gov">http://www.firstgov.gov</a>
USA Jobs.com	<a href="http://www.usajobs.com">http://www.usajobs.com</a>
VA Forms	<a href="http://www.vba.va.gov/pubs/forms1.htm">http://www.vba.va.gov/pubs/forms1.htm</a>
VA Voc Rehab	<a href="http://www.vba.va.gov/bln/vre/index.htm">http://www.vba.va.gov/bln/vre/index.htm</a>
VA Medical "My Health e Vet"	<a href="http://www.myhealth.va.gov">http://www.myhealth.va.gov</a>
VA Facilities Directory	<a href="http://www1.va.gov/directory/guide/home.asp?isFlash=1">http://www1.va.gov/directory/guide/home.asp?isFlash=1</a>
VA Properties for Sale	<a href="http://www.ocwen.com">http://www.ocwen.com</a>
Vault	<a href="http://www.vault.com">http://www.vault.com</a>
Verification of Military exp & trng	<a href="http://www.dmdc.osd.mil/vmet">http://www.dmdc.osd.mil/vmet</a>
Veteran Reemployment Rights	<a href="http://www.dol.gov/elaws/">http://www.dol.gov/elaws/</a>
Veterans Affairs	<a href="http://www.va.gov">http://www.va.gov</a>
VETERANS BENEFITS BOOK	<a href="http://www1.va.gov/opa/vadocs/current_benefits.htm">http://www1.va.gov/opa/vadocs/current_benefits.htm</a>
Veterans Business Training Center	<a href="http://www.purpleheartfoundation.org/job_training.asp">http://www.purpleheartfoundation.org/job_training.asp</a>
Veterans of Foreign Wars	<a href="http://www.vfw.org">http://www.vfw.org</a>
Veterans Links	<a href="http://www.ida.net/users/lamar/milllinks.html">http://www.ida.net/users/lamar/milllinks.html</a>
Veterans Preference Advisor	<a href="http://www.dol.gov/elaws/vetspref.htm">http://www.dol.gov/elaws/vetspref.htm</a>
Veterans e-Vet Resource Advisor	<a href="http://www.dol.gov/elaws/evets.htm">http://www.dol.gov/elaws/evets.htm</a>
Vietnam Veterans of America	<a href="http://www.vva.org/">http://www.vva.org/</a>
Yahoo Free E-Mail	<a href="http://www.yahoo.com">http://www.yahoo.com</a>
Women Veterans Information	<a href="http://www1.va.gov/womenvet/">http://www1.va.gov/womenvet/</a>

## Job Information Web Sites

Bubba junk (Truck driving)	<a href="http://www.bubbajunk.com/">http://www.bubbajunk.com/</a>
Beaucoup	<a href="http://www.beaucoup.com/">http://www.beaucoup.com/</a>
Career Builder	<a href="http://www.careerbuilder.com/">http://www.careerbuilder.com/</a>
Dice (IT Industry)	<a href="http://www.dice.com">http://www.dice.com</a>
Direct Employers	<a href="http://www.directemployers.com">http://www.directemployers.com</a>
Employment 911	<a href="http://www.employment911.com/">http://www.employment911.com/</a>
Employment Wizard	<a href="http://www.employmentwizard.com">http://www.employmentwizard.com</a>
Flip Dog	<a href="http://www.flipdog.com">http://www.flipdog.com</a>
Franchises Available	<a href="http://www.franchiseworks.com">http://www.franchiseworks.com</a>
Hot Jobs	<a href="http://www.hotjobs.com">http://www.hotjobs.com</a>
Idaho Educational Employment	<a href="http://www.idahoeducationjobs.com/index.html">http://www.idahoeducationjobs.com/index.html</a>
Indeed	<a href="http://www.indeed.com/">http://www.indeed.com/</a>
Job Hunt	<a href="http://www.job-hunt.org">http://www.job-hunt.org</a>
Job Source Network (click on FREE)	<a href="http://www.jobsourcenetwrok.com">http://www.jobsourcenetwrok.com</a>
Job Web	<a href="http://www.jobweb.com">http://www.jobweb.com</a>
Jobs Resource website	<a href="http://www.knittedude.com/Jobs.htm">http://www.knittedude.com/Jobs.htm</a>
Juju	<a href="http://www.job-search-engine.com/">http://www.job-search-engine.com/</a>
Monster	<a href="http://www.monster.com">http://www.monster.com</a>
Monster Companies	<a href="http://company.monster.com/">http://company.monster.com/</a>
New Jersey/Nationwide	<a href="http://wnjpin.net/">http://wnjpin.net/</a>
Security Clearance Jobs	<a href="http://www.clearancejobs.com">http://www.clearancejobs.com</a>
Start Here	<a href="http://www.starthere.com/jobs">http://www.starthere.com/jobs</a>
State Jobs and more	<a href="http://www.statejobs.com">http://www.statejobs.com</a>
Temporary Jobs	<a href="http://www.nettemps.com">http://www.nettemps.com</a>
The Riley Guide	<a href="http://www.rileyguide.com">http://www.rileyguide.com</a>
Think Jobs	<a href="http://www.thinkjobs.com">http://www.thinkjobs.com</a>
Yahoo Education	<a href="http://www.yahoo.com/Education/">http://www.yahoo.com/Education/</a>
Wet Feet	<a href="http://www.wetfeet.com/">http://www.wetfeet.com/</a>





# Fact Sheet

August 2004

## Facts About the 1973 St. Louis Fire and Lost Records

The National Archives and Records Administration is the official depository for records of military personnel separated from the U. S. Army, Navy, Air Force, Marine Corps and Coast Guard. The records are housed in three locations: the National Archives Building in Washington, D.C., the Washington National Records Center in Suitland, Md., and the National Personnel Records Center (NPRC) in St. Louis, Mo.

The NPRC in St. Louis contains records relating to:

Army officers separated after June 30, 1917, and enlisted Army personnel separated after October 31, 1912.

Air Force officers and enlisted personnel separated after September 1947.

Naval officers separated after 1902, and naval enlisted personnel separated after 1885

Marine Corps officers separated after 1895, and enlisted personnel separated after 1904.

Coast Guard officers separated after 1928, and enlisted personnel separated after 1914. Civilian employees of predecessor agencies (Revenue Cutter Service, Life-Saving Service and Lighthouse Service) of the Coast Guard from 1864-1919.

### The Fire

A fire at the NPRC in St. Louis on July 12, 1973, destroyed about 80 percent of the records for Army personnel discharged between November 1, 1912, and January 1, 1960. About 75 percent of the records for Air Force personnel with surnames from "Hubbard" through "Z" discharged between September 25, 1947, and January 1, 1964, were also destroyed.

### What Was Lost

It is hard to determine exactly what was lost in the fire, because:

- There were no indices to the blocks of records involved. The records were merely filed in alphabetical order for the following groups:

World War I:	Army	November 1, 1912 - September 7, 1939
World War II:	Army	September 8, 1939 - December 31, 1946
Post World War II:	Army	January 1, 1947 - December 31, 1959
	Air Force	September 25, 1947 - December 31, 1963

Millions of records, especially medical records, had been withdrawn from all three groups and loaned to the Department of Veterans Affairs (VA) before the fire. The fact that one's records are not in NPRC files at a particular time does not mean the records were destroyed in the fire.

### **Reconstruction of Lost Records**

If veterans learn that their records may have been lost in the fire, they may send photocopies of any documents they possess – especially separation documents – to the NPRC. The address is National Personnel Records Center, Military Personnel Records, 9700 Page Blvd., St. Louis, MO 63132-5100. The NPRC will add those documents to the computerized index and file them permanently.

### **Alternate Sources of Military Service Data**

When veterans don't have copies of their military records and their NPRC files may have been lost in the St. Louis fire, essential information about their military service may be available from a number of other sources.

- The Department of Veterans Affairs (VA) maintains records on veterans whose military records were affected by the fire if the veteran or a beneficiary filed a claim before July 1973.
- Service information may also be found in various kinds of "organizational" records such as unit morning reports, payrolls and military orders on file at the NPRC or other National Archives and Records Administration facilities.
- There also is a great deal of information available in records of the State Adjutants General, and other state "veterans services" offices.

By using alternate sources, NPRC often can reconstruct a veteran's beginning and ending dates of active service, the character of service, rank, time lost on active duty, and periods of hospitalization. NPRC can issue NA Form 13038, "Certification of Military Service," considered the equivalent of a Form DD-214, "Report of Separation From Active Duty," to use in establishing eligibility for veterans benefits.

### **Necessary Information for File Reconstruction**

The key to reconstructing military data is to give the NPRC enough specific information so the staff can properly search the various sources. The following information is normally required:

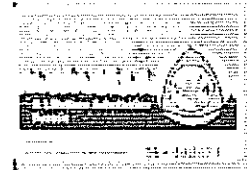
- Full name used during military service
- Branch of service
- Approximate dates of service
- Service number or Social Security number
- Place of entry into service
- Last unit of assignment
- Place of discharge

Information obtained from VA website:  
<http://www1.va.gov/OPA/fact/index.htm>

# No Cost National Parks Pass For Disabled Veterans

## National Parks Pass

The National Parks Pass is an annual pass that provides admission to any national park charging an entrance fee. The National Parks Pass admits the pass signee and any accompanying passengers in a private vehicle if a park has a per vehicle entrance fee. Where a per person entrance fee is charged, the National Parks Pass admits the pass signee, spouse, children and parents. The National Parks Pass is non-transferable.



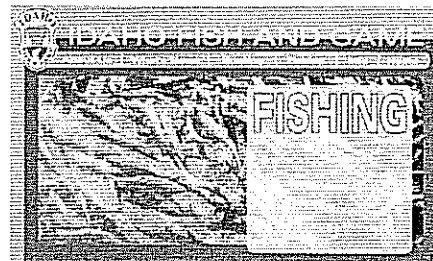
## Golden Access Passport

(for citizens or permanent residents of the United States who are blind or permanently disabled)

The Golden Access Passport is a lifetime entrance pass to national parks, monuments, historic sites, recreation areas, and national wildlife refuges that charge an entrance fee. The Golden Access Passport admits the pass signee and any accompanying passengers in a private\* vehicle if a park has a per vehicle entrance fee. Where a per person entrance fee is charged, the Golden Access Passport admits the pass signee, spouse, and children.

The Golden Access Passport also provides a 50% discount on federal use fees charged for facilities and services such as camping, swimming, parking, boat launching, and tours. In some cases where use fees are charged, only the pass signee will be given the 50% price reduction. The Passport is nontransferable and does NOT cover or reduce special recreation permit fees or fees charged by concessionaires. A Golden Access Passport must be obtained in person at a federal area where an entrance fee is charged. It is available only to citizens or permanent residents of the United States who are medically determined to be blind or permanently disabled. You may obtain a Golden Access Passport by showing proof of medically determined permanent disability, or eligibility for receiving benefits under federal law.

*Disabled Veterans need to contact the VA at 1-800-827-1000 and request a letter to provide to the Bureau of Land Management indicating their disability is permanent. (The regular compensation letter will not suffice.) They can then take the letter to the Visitors Desk at BLM, 1387 S. Vinnell Way, Boise, ID 83709. The BLM representative will ask the veteran to sign an affidavit indicating they have a permanent disability, and issue the pass.*



## IDAHO FISH AND GAME

### Reduced Fee Disabled Hunting/Fishing and Combination Licenses

#### Who's Entitled:

40% or greater Service Connected Disabled Veterans  
or  
Veterans Receiving Non-Service Connected Pension



#### Residency Requirement:

Veterans must be Idaho residents  
for at least 6 months preceding  
the date of application.

#### Evidence Needed:

Disability certification letter from the VA Regional Office  
(Specific to Idaho Fish & Game)

#### How to Apply:

Veteran must go to a Regional Fish and Game Office  
or  
an approved Vendor to get a License.

See Web Site: <http://www2.state.id.us/fishgame/>



# WHAT MOVES THE CONGRESS?

*"If the average member of Congress received as many as a half-dozen letters scrawled in pencil on brown wrapping paper, it would be enough to change his or her vote on most issues."*

*(20 year veteran of Capitol Hill)*

A survey conducted by the American University Institute for Government Public Information Research asked congressional staff-persons, "What types of communications do Congress members respond to?" Here are their answers in order of priority:

1. Spontaneous constituent mail.
2. Telephone call from constituents.
3. Reports from the Congressional Research Service.
4. Articles in major daily newspapers.
5. Editorials in major daily newspapers.
6. Visits from constituents.
7. Articles in district daily newspapers.
8. THE CONGRESSIONAL RECORD
9. Editorials in district daily newspapers.
10. Government Publications.
11. Orchestrated mail campaigns.
12. Spontaneous letters from interest groups.
13. Visits from lobbyists.
14. Telephone calls from interest groups.

## How to Write to Legislator:

A personal letter is the most common means of communicating with a member of Congress. Letters to members of the committee considering the legislation are the most important because 90 percent of bills approved by committees are passed by congress. Letters serve to educate not only elected representatives but also the staff members who answer them.

A few simple guidelines should be followed when writing:

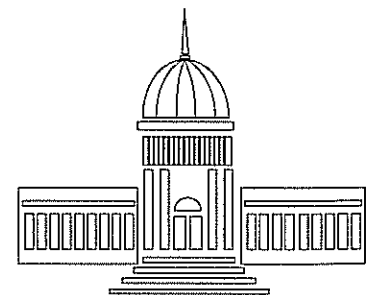
- Keep the letter brief and concise and limit the subject to a single issue.
- Use personal or business stationary with a return address and state whether you are a constituent.
- Be courteous and to the point, but remember Congress works for all citizens.
- Offer a well-reasoned opinion supported by relevant facts, mention the specific legislation under consideration and ask about the member's position on the legislation.
- Include the organization's official statement on the issue or incorporate excerpts in the letter and mention the number of members who belong to the organization.
- Thank legislators who sponsor or support legislation that is important to your group (check voting records at the public library).
- Be positive and constructive and avoid criticism, emotional outbursts, or threats to work against the member's re-election; offer to work for a supportive member's re-election.
- Question the legislator's position on the issue or solicit a pledge of support and after the legislator replies, send a letter expressing thanks for the support or urging reconsideration; legislators receive few thank you letters.
- Send a Western Union mailgram (special rates for telegrams to Congress are available) or overnight delivery if speed is necessary.
- Write a letter to the editor of the local newspaper explaining the impact of a legislator's position; either positive or negative, it will come to the attention of legislators and staff.
- Use the proper forms of address:

### FOR SENATORS:

The Honorable \_\_\_\_\_  
United States Senate  
Washington, D.C. 20510

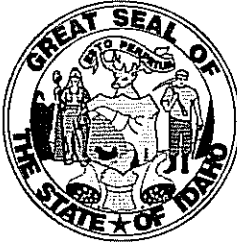
### FOR REPRESENTATIVES:

The Honorable \_\_\_\_\_  
House of Representatives  
Washington, D.C. 20515



District or state offices are usually located in larger regional cities and their addresses and phone numbers can be obtained from the legislator's office in Washington or found in local telephone directories.

*Texas Veterans Commission Journal - July/August 1992*



(01/30/2007)

## CONGRESSIONAL DELEGATION

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**Senator James E. Risch, (R)**

U.S. Senate  
2 Russell Courtyard  
Washington, D.C. 20510  
(202) 224-2752

350 North 9th Street, Ste 302  
Boise, Idaho 83702  
(208) 342-7985

**Senator Mike Crapo, (R)**

U.S. Senate  
239 Dirksen Senate Building  
Washington, D.C. 20510  
(202) 224-6142

251 East Front Street, Ste 205  
Boise, Idaho 83702  
(208) 334-1776

**Representative Walt Minnick, (D)**

1<sup>st</sup> Congressional District  
U.S. House of Representatives  
1517 Longworth House Building  
Washington, D.C. 20515  
(202) 225-6611

33 Broadway St., Ste 251  
Meridian, Idaho 83648  
(208) 888-3188

**Representative Mike Simpson, (R)**

2<sup>nd</sup> Congressional District  
U.S. House of Representatives  
2312 Rayburn House Office Building  
Washington, D.C. 20515  
Phone: (202) 225-5531  
Fax: (202) 225-8216

802 W. Bannock, Ste 600  
Boise, Idaho 83702  
(208) 334-1953



# VETERANS

## YOU MAY QUALIFY FOR SPECIAL ASSISTANCE UNDER THE WORKFORCE INVESTMENT ACT (WIA)

**VETERANS, RECENTLY SEPARATED VETERANS, AND MILITARY RETIREES**  
*you may be eligible if you meet any of the following conditions*

If you can answer YES to any of the following, you may be eligible for special assistance.

- Are you at least 18 years old?
- Have you been laid-off from permanent work, have not worked the past 4 weeks, are eligible for, or have exhausted unemployment insurance, and are actively seeking full time work with no results?
- Are you out of work due to a plant or business closure or mass layoff?
- Were you self-employed, or contributing family member of the business, but no longer in business due to economic conditions or a natural disaster?
- Are you an individual that has been dependent on the income of another family member or other resource, but no longer supported by that income, and having difficulty in obtaining work?

### SERVICES AVAILABLE

#### CORE Services:

- Assessment of needs
- Job Search and placement assistance
- Labor Market Information

#### INTENSIVE Services:

- Testing and evaluation
- Career counseling
- Basic Skills Training

#### TRAINING Services:

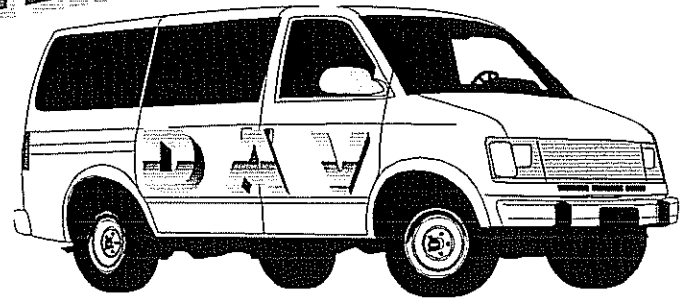
- Occupational Skills Training
- On-the Job Training
- Skills upgrade training and re-training

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*The WIA is not an entitlement program. Enrollment is based on individual needs, abilities and current labor market requirements. If you are interested and think you may be eligible, please contact your nearest Idaho Department of Labor office.*

# VAN RIDES TO VA MEDICAL CENTER

(Updated 01/10/2006)



The DAV van makes commuter runs to and from the  
Boise VA Medical Center Monday through Friday

These rides are made available by volunteer drivers, the Disabled American Veterans and the VA Medical Center. All appointments for rides must be made 72 hours in advance. Contact the Boise VA Medical Center at (208) 422-1000, Ext 7555 for information .

Weiser, Payette Ontario, Emmett, and surrounding area:

*Contact Grace Field at (208) 452-5920*

Homedale, Marsing, and surrounding area:

*Contact the VA Medical Center at (208) 422-1000 ext 7555*

Twin Falls County, Jerome County, Lincoln County, Gooding County and  
Elmore County:

*Contact Cheryl Ringenberg at (208) 733-7610*

Cassia County, Minidoka County and Blaine County:

*Contact Dick Dalton at (208) 678-3599 or 878-2565*

Southeast Oregon – Baker City, Haines, Halfway, Huntington, John Day:

*Contact Carl Swinyer at (541) 894-2546, or Robert Warner at (541) 523-5340 or the VFW Hall at (541) 523-4988*



## DAV Van pick-up sites

Star	Star Mercantile
Middleton	Shell Station Downtown (no parking) Shell Station Exit I-84 & Freeway
Notus	Shell Station
Parma	M & W Market
Wilder	Shell Station
Homedale	Shell Station
Caldwell	Chevron @ 10 <sup>th</sup> Ave S. & Freeway West Valley Medical Center (Near Emergency Entrance) Maverick Station @ 10 <sup>th</sup> Ave S. & Ustick 20248 W. Hoskins Rd (West Canyon County)
Nampa	Karcher Mall (Near Ross Dress for Less) Albertsons @ 7 <sup>th</sup> St. and 12 <sup>th</sup> Ave. So. D & B Supply @ 12 <sup>th</sup> Ave So.
Melba/ Bowmont	Chevron (Greenhurst & Southside) McDonalds @ Exit 38 (Garrity & Freeway)
Meridian/ Kuna	WINCO (West side of parking lot)
Emmett	Amoco Station on E. Main Maverick Station on Hwy
New Plymouth	Lowell's Market at 5 corners
Fruitland	Shell Station @ Palisades Corner Shell Station @ Hwy 95 Fruitland
Ontario	McDonalds (West Park Plaza) McDonalds Kmart Shell Station@ Freeway
Payette	Shell Station across from Lonnie's Jerry's Mkt on 6 <sup>th</sup> Lonnie's Mkt
Weiser	Sinclair Station Hwy 95 Maverick Station Hwy 95 Front of the Post Office Pioneer Market

# VETERANS AFFAIRS

## PHONE NUMBERS



(Toll Free)

Education Benefits Inquiries	1-888-442-4551 (888 GI BILL 1)
Automated Monthly Verification	1-877-823-2378
Direct Deposit and Address Changes	1-877-838-2778
Debt Management Center	1-800-827-0648
Compensation and Pension	1-800-827-1000
Vocational Rehab and Employment	1-800-827-1000 (press 1 then 0)
Headstones and Markers	1-800-697-6947
Life Insurance	1-800-669-8477
<b>Special Issues Vets Help Line</b>	1-800-749-8387
(Gulf War , Agent Orange, Project Shad, Mustard Agents, Lewisite / Ionizing Radiation)	
Loan Guaranty (Houston)	1-888-232-2571
Certificate of Eligibility (Winston-Salem)	1-800-523-9479
Veterans Health Care	1-877-222-8387
Mammography Help Line	1-888-492-7844
CHAMP/VA Spina Bifida	1-800-733-8387
Means Test & Co-pay Test	1-866-393-1846

### **Additional Information:**

You can send an e-mail inquiry to Muskogee Oklahoma at: [muskpo@vba.va.gov](mailto:muskpo@vba.va.gov)

GI Bill website: <http://www.gibill.va.gov/muskogee>

The e-mail address of the Customer Service Unit Coach is: [edupcurt@vba.va.gov](mailto:edupcurt@vba.va.gov)

Direct Dial Line for School Officials (Not Toll Free): 1-918-781-7880

For info on VA Properties for sale go to web site: <http://va.equator.com>

# GETTING A COPY OF YOUR DD-214

(Revised 06/26/03)

The National Personnel Records Center is working to make it easier for veterans with computers and Internet access to obtain copies of documents from their military files. Military veterans and the next of kin of deceased former military members may now use a new online military personnel records system to request documents. Other individuals with a need for documents must still complete the Standard Form 180 which can be downloaded from the online web site. The new web-based application was designed to provide better service on these requests by eliminating the records center's mailroom processing time. Also, because the requester will be asked to supply all information essential for NPRC to process the request, delays that normally occur when NPRC has to ask veterans for additional information will be minimized. Veterans and next of kin may access this application at:

<http://vetrecs.archives.gov/>

Please note there is no requirement to type "www" in front of the web address. Once you have completed the request information, you will be need to download a receipt which will contain a bar coded transaction number and a signature sheet. *The signature sheet must be signed and either mailed or faxed to the NPRC, per instructions.*

If you need to obtain information about your military records by completing a Standard Form SF-180, you must...

Mail it to:

National Personnel Records Center  
9700 Page Ave  
St. Louis MO 63132-5100

or fax it to: (314) 538-4175

The SF-180 form can be downloaded at <http://www.nara.gov/regional/mpr.html> or see your Veterans Employment Representative to obtain a copy.

If you are a veteran of the Navy discharged December 1995 or later, you can call 1-901-874-3596 for a copy of your DD-214.

If you have already sent in the SF-180 and need to check the status, you can call (314) 538-2050 (their hours are 7:30 to 5:00 p.m. CST)

The e-mail address for the National Personnel Records Center is: [mpr.assistance@nara.gov](mailto:mpr.assistance@nara.gov)

For information on Rebuilding Lost, Destroyed, Missing, or Never obtained DD-214 Military Discharge Documents, see the NPRC web site: <http://members.aol.com/forvets/dd214.htm>.

# VA DISABILITY COMPENSATION

## What is VA Disability Compensation?

Disability Compensation is a benefit paid to a veteran because of injuries or diseases that happened while on active duty, or were made worse by active military service. It is also paid to certain veterans disabled from VA health care. The benefits are tax-free.

## Reasons to File a VA Disability Claim

It is most important that a veteran file a disability claim with the Department of Veterans Affairs to service connect those disabilities, diseases, or injuries or residuals thereof, which were incurred in or aggravated by military service. Compensation is payable to any veteran with a service connected disability rated (10) percent or more, provided that his/her service was under conditions other than dishonorable. Although there is no time limit for filing a VA claim, it should be done at the time of separation or as soon thereafter as possible.

**Following are some of the reasons a veteran should file a VA compensation claim:**

1. Compensation from \$123 to \$2,673 per month is payable to a veteran for service-connected disabilities rated from 10% to 100%, with additional amounts for statutory awards or certain multiple disabilities plus additional amounts for dependents when a veteran is rated 30% or more (rates increase each year based on if COLA is awarded; these rates are effective 1 JAN 2010).
2. VA compensation is not subject to Federal or State taxes.
3. Many states have special programs and benefits for veterans with service-connected disabilities.
4. Filing a disability claim establishes a VA file, which will help expedite other claims and applications, that may be filed at a later date.
5. VA will consider a rating for all disabilities diagnosed and treated during military service, when such disabilities are included within the claim.
6. If a service-connected disability worsens, VA will reconsider the rating upon receipt of medical evidence showing an increase in severity.
7. Certain chronic and tropical diseases have presumptive periods ranging from 1 to 40 years. Service-connection may be granted if diagnosed within the proper period and rated to a compensable degree of at least 10%.
8. If service-connected disabilities rated at 60% or above and unemployable, the veteran may be rated 100% by VA.
9. If a veteran is hospitalized for 21 days or more or undergoes major surgery for service-connected disabilities, he/she is entitled to a temporary 100% rating during the period of hospitalization and/or convalescence.
10. Certain severely disability conditions, e.g., blindness, paraplegia, loss of limbs, carry special VA ratings and payments.
11. VA pays an annual clothing allowance of \$662 to veterans whose prosthetic devices or service-connected disabilities tend to wear or tear their clothing.
12. A service-connected disability rating provides preference points for State and Federal employment under certain conditions.
13. Retirees with service-connected disabilities may waive the monetary amount of VA compensation from military retired pay for federal income tax purposes.
14. Educational benefits are available to the spouse and other dependents (to include dependent parents) of a veteran who dies as the result of a service-connected disability, regardless of the rating percentage.
15. DIC and Educational benefits are payable to eligible survivors of veterans rated totally disabled by VA from service-connected disabilities continuously for ten years preceding death, or rated totally disabled on retirement and for the following five years, regardless of the cause of the veteran's death.

16. A veteran with a service-connected disability is eligible for a maximum of \$10,000 of National Service Life Insurance (RH). A totally disabled veteran is eligible for a maximum of \$20,000 of National Service Life Insurance (RH).
17. Premiums for NSLI may be waived by VA Insurance Center if the veteran is considered totally disabled and this condition has existed six months or more prior to the 65<sup>th</sup> birthday.
18. Veterans rated 10% or more service-connected and in need of training may apply for Vocational Rehabilitation Training (Chapter 31).
19. Outpatient dental care is authorized for veterans rated 100% service-connected, including those rated 100% due to unemployability.
20. Veterans (not retired military – which are eligible for full ID card benefits) rated 100% service-connected and their dependents are eligible for military ID cards (commissary and exchange privileges). Dependents may also be eligible for CHAMPVA benefits.
21. Payment of burial benefits up to \$2,000 if a veteran dies from service-connected disability; or up to \$450 if the veteran was in receipt of VA compensation at the time of death and death is rated as non-service connected.
22. Filing a claim and establishing service-connected disabilities provide advantages in obtaining medical care at VA expense. These advantages include:
  - a. Instant proof of eligibility for medical care, thereby expediting the receipt of treatment.
  - b. Establishes eligibility for treatment of no service-connected disabilities on a space-available basis at VA hospitals and clinics.
  - c. If rated 50% or more for service-connected disabilities, may be treated for all nonuser vice-connected disabilities.
  - d. Retirees may use both VA and military medical facilities for care.
  - e. The VA may pay for emergency hospitalization in private facilities for service-connected disabilities if VA facilities are not available. The VA medical facility of jurisdiction should be notified within 72 hours of admission to the private facility.
  - f. The VA may pay for outpatient medical treatment from private doctors for any service-connected disability, and for all disabilities if the veteran is rated 50% or more for service-connected disabilities, if the veteran resides outside a certain miles radius which is determined by the nearest VA medical facility.
  - g. The VA furnishes free of charge medicines required for treatment of service-connected disabilities, and for all disabilities if the veteran is rated 50% or more for service-connected disabilities.
  - h. Prosthetic appliances and services are available at VA expense for eligible veterans.
  - i. Medical care is provided for any condition while a Veteran is enrolled in Vocational Rehabilitation Training (Chapter 31).

The VA Life Insurance Program can be found at :  
<http://www.insurance.va.gov/inForceGliSite/generalinfo/brief/select.htm>

See your Veterans Representative for the application form VA Form 21-526, Veterans Application for Compensation or Pension, or you can download the form at [www.vba.va.gov/pubs/candpforms.htm](http://www.vba.va.gov/pubs/candpforms.htm) .

You can also file a disability claim on-line at <http://vabenefits.vba.va.gov/vonapp/> .

You are encouraged to utilize the services of an advocate, such as the Idaho State Veterans Services, which can be reached at (208) 334-1245, or the Disabled American Veterans which can be reached at (208) 334-1956, when filing a disability claim. These advocacy groups are well versed on the VA rules and regulations and should be able to assist you in putting together a claim that will withstand VA

# VA Healthcare Enrollment

Veterans enrolled in the health care system will be eligible to receive inpatient and outpatient services, including preventive and primary care. These include: diagnostic and treatment services; rehabilitation; mental health and substance abuse treatment; home health, respite and hospice care; and drugs in conjunction with VA treatment.

In October 1996, Congress passed Public Law 104-262, the *Veterans' Health Care Eligibility Reform Act of 1996*, which paved the way for the creation of a Uniform Benefits Package.

Under the new Uniform Benefits Package, the VA offers a comprehensive health care plan that provides the care you need, when you need it, and will generally be provided to all enrolled veterans regardless of your priority group. *You should enroll to ensure you will receive the comprehensive benefits package.*

**Determining your Eligibility** – Eligibility for health care through VA is a two-step process:

- 1) VA must determine your eligibility status as a veteran by reviewing your
  - Character of Discharge from active military service and your
  - Length of active military service
- 2) VA must determine whether you qualify for one of the eight enrollment priority groups.

## Step 1. Determine your qualifying military service

The character of discharge you received from the military can be a factor. It is not an issue if you received:

- An honorable discharge
- A general discharge
- A discharge under honorable conditions

The length of your service may also matter. It depends on when you served. There's no length of service requirement for:

- Former enlisted persons who started active duty before September 8, 1980, or
- Former officers who first entered active duty before October 17, 1981
- All other veterans must have 24 months of continuous active duty military service or meet one of the exceptions described below.

If you have a different character of discharge, you may still be eligible for care. Contact your Enrollment Coordinator at your local VA health care facility to see if you qualify.

## Minimum Service Requirement

You do not have to meet the 24 continuous months of active duty requirement if you:

- Were a reservist who was called to Active Duty and who completed the term for which you were called, and who was granted an other than dishonorable discharge, or
- Were a National Guard member who was called to Active Duty by federal executive order, and who completed the term for which you were called, and who was granted an other than dishonorable discharge, or
- Only request a benefit for or in connection with:
  - ◊ A service-connected condition or disability; or
  - ◊ Treatment and/or counseling of sexual trauma that occurred while on active military service; or
  - ◊ Treatment of conditions related to ionizing radiation; or
  - ◊ Head or neck cancer related to nose or throat radium treatment while in the military.
- Were discharged or released from active duty for a hardship; or
- Were discharged with an "early out"; or
- Were discharged or released from active duty for a disability that began in the service or got worse because of the service; or
- Have been determined by VA to have compensable service-connected conditions; or

- Were discharged for a reason other than disability, but you had a medical condition at the time that
  - ◊ Was disabling, and
  - ◊ In the opinion of a doctor, would have justified a discharge for disability (in this last case, the disability must be documented in service records)

**Step 2. Enrollment in VA Health Care System**

Generally, you must be enrolled in VA health care system to receive benefits offered in the Medical Benefits Package.

Certain veterans do not need to be enrolled to receive medical care benefits.

You do not have to be enrolled if you:

- Have been determined by VA to be 50% or more disabled from service-connected (SC) conditions
- Are seeking care for a VA rated service-connected disability only
- It is less than one year since you were discharged for a disability that the military determined was incurred or aggravated by your service, but that that VA has not yet rated

Priority	Description
Enrollment Priority 1	<ul style="list-style-type: none"> <li>• Veterans with service-connected disabilities rated 50% or more disabling, or</li> <li>• Veterans determined by VA to be unemployable due to service-connected conditions</li> </ul>
Enrollment Priority 2	Veterans with service-connected disabilities rated 30% or 40% disabling
Enrollment Priority 3	<ul style="list-style-type: none"> <li>• Veterans with service-connected disabilities rated 10% or 20% disabling</li> <li>• Veterans who are former POWS</li> <li>• Veterans awarded the Purple Heart</li> <li>• Veterans whose discharge was for a disability that began in the line of duty</li> <li>• Veterans who are disabled because of VA treatment or participation in VA Vocational rehabilitation program</li> </ul>
Enrollment Priority 4	<ul style="list-style-type: none"> <li>• Veterans who are receiving aid and attendance or housebound benefits (on pension) from VA</li> <li>• Veterans who have been determined by VA to be catastrophically disabled</li> </ul>
Enrollment Priority 5	<ul style="list-style-type: none"> <li>• Veterans receiving VA pension benefits</li> <li>• Veterans who are eligible for Medicaid programs</li> <li>• Veterans with income and assets below VA Means Test Thresholds</li> </ul>
Enrollment Priority 6	<ul style="list-style-type: none"> <li>• Veterans with 0% service-connected conditions, but receiving VA compensation</li> <li>• Veterans seeking care only for disorders relating to Ionizing Radiation and Project 112/SHAD</li> <li>• Veterans seeking care for Agent Orange Exposure during service in Vietnam</li> <li>• Veterans seeking care for Gulf War Illness or for conditions related to exposure to Environmental Contaminants during service in the Persian Gulf</li> <li>• Veterans of World War I or the Mexican Border War</li> <li>• Veterans who served in combat in a war after the Gulf War or during a period of hostility after November 11, 1998 for 2 years following discharge or release from the military</li> </ul>
Enrollment Priority 7	<ul style="list-style-type: none"> <li>• Veterans who agree to pay specified co-payments with income and/or net worth above VA Means Test threshold and income below the Geographic Means Test Threshold           <ul style="list-style-type: none"> <li>◊ Subpriority a: Noncompensable 0% service-connected veterans who were enrolled in VA Health Care System on a specified date and who have remained enrolled since that date</li> </ul> </li> </ul>

	<ul style="list-style-type: none"> <li>◊ Sub priority c: Non- service-connected veterans who were enrolled in VA Health Care System on a specified date and who have remained enrolled since that date</li> <li>◊ Subpriority e: Non- compensable 0% service-connected veterans not included in Sub priority a above (<i>VA is not currently using Sub priority e.</i>)</li> <li>◊ Sub priority g: Non- service-connected veterans not included in Sub priority c above. (<i>VA is not currently using Sub priority g.</i>)</li> </ul>
Enrollment Priority 8:	<p>Veterans who agree to pay specified copayments with the income and/or net worth above VA means Test threshold and the Geographic Means Test Threshold.</p> <ul style="list-style-type: none"> <li>• Sub priority a: Non- compensable 0% service-connected veterans enrolled as of January 16, 2003 and who have remained enrolled since that date</li> <li>• Sub priority c: Non- service-connected veterans enrolled as of January 16, 2003 and who have remained enrolled since that date</li> <li>• Sub priority e: Non- compensable 0% service-connected veterans applying for enrollment after January 16, 2003</li> <li>• Sub priority g: Non- service-connected veterans applying for enrollment after January 16, 2003</li> </ul>

**Note:**

*Certain non- service-connected veterans are required to fill out the financial worksheet, which the VA refers to as the "Means Test." A means test is a gathering of financial information by which the VA determines your priority group for enrollment, and whether or not you are required to make co-payments for the service you receive. The means test is based on prior year income and net worth. However, you can apply for an exemption from paying those co-payments to avoid a hardship if projections of your income for the current year are that your income will be substantially below the applicable income threshold.*

If you have Health insurance and you are receiving care for a non- service-connected disability, your insurance carrier will be billed. The VA does not bill your health insurance carrier for VA adjudicated service-connected disabilities. You will not be responsible for any unpaid balance that the insurance carrier does not pay.

**Enrollment for VA Healthcare is easy.** Just complete the following VA Form 10-10EZ and take to or mail to:

VA Medical Center  
Attn: Business Office  
500 W. Fort  
Boise, ID 83702.

**Note:** The VA Form 10-10EZ is available to download from the internet at:  
<http://www.va.gov/forms/data/10-10ez.pdf>

**For your convenience,** the VA has recently provided an online VA Form 10-10EZ, "Application for Health Benefits." Submission of this application provides the VA with the information that they need to begin the enrollment application process for you. By completing this application online, you can submit the form electronically to your VA health care facility of choice to expedite your enrollment. Apply for your health benefits now online with the VA's 10-10EZ form at: <https://www.1010ez.med.va.gov/sec/vha/1010ez/>