



## “HOW CAN I HELP YOU?”

### Veterans Benefits Administration

<b>Benefits Information &amp; Eligibility Questions</b>	<ul style="list-style-type: none"> <li>Basic information about programs, eligibility, links to online application sites, testimonial videos, and an easy to understand eligibility quiz with digital resource links are available on <a href="http://explore.va.gov/">http://explore.va.gov/</a></li> <li>A hardcopy and online handbook is available for benefits and qualifications information</li> <li>Further benefits and eligibility information is available at <a href="http://ebenefits.va.gov">ebenefits.va.gov</a></li> </ul>	<p><b>Information available at:</b>  <a href="http://www.benefits.va.gov/benefits/">www.benefits.va.gov/benefits/</a>            1-800-827-1000</p> <p><a href="http://explore.va.gov/">http://explore.va.gov/</a></p> <p><b>Benefits Handbook:</b>  <a href="http://www.va.gov/opa/publications/benefits_book.asp">www.va.gov/opa/publications/benefits_book.asp</a></p>
<b>Benefits Applications &amp; Claim Questions</b>	<ul style="list-style-type: none"> <li>Information, forms, and phone numbers are available online for Veterans and their dependents</li> <li>Links to online application sites and other online resources where Veterans can get answers are on <a href="http://explore.va.gov/">http://explore.va.gov/</a>.</li> </ul>	<p><b>All forms and applications available at:</b>  <a href="http://www.ebenefits.va.gov/">www.ebenefits.va.gov/</a></p> <p><b>Videos that explain how to fill out select forms:</b>  <a href="http://www.benefits.va.gov/BENEFITS/videos.asp">www.benefits.va.gov/BENEFITS/videos.asp</a></p>
<b>Home Loan Guaranty Program Questions or Payment on a VA-Provided Home Loan</b>	<ul style="list-style-type: none"> <li>VA guarantees loans made by private lenders. The VA provides Specially Adapted Housing (SAH) grants for severely disabled Veterans</li> </ul> <p><b>Note:</b> VHA provides HISA grants to eligible Veterans for use in modifying a home. These are smaller grants.</p>	<p><b>All forms and information available at:</b>  <a href="http://www.benefits.va.gov/homeloans/index.asp">www.benefits.va.gov/homeloans/index.asp</a>            1-877-827-3702</p> <p><a href="http://explore.va.gov/home-loans-and-housing">http://explore.va.gov/home-loans-and-housing</a></p>
<b>Vocational Rehabilitation and Employment (VR&amp;E) Information</b>	<p>The VR&amp;E program provides:</p> <ul style="list-style-type: none"> <li>Assistance in finding employment with programs such as vocational assessments, counseling, education tuition/stipends related to employment and employment planning</li> </ul> <p><b>Note:</b> Links to VR&amp;E as well as other employment resources can be found on <a href="http://explore.va.gov/">http://explore.va.gov/</a></p>	<p><b>Information available at:</b>  <a href="http://www.benefits.va.gov/vocrehab">www.benefits.va.gov/vocrehab</a></p> <p><a href="http://explore.va.gov/employment-services">http://explore.va.gov/employment-services</a></p>
<b>Education and Post-9/11 GI Bill Benefits</b>	<ul style="list-style-type: none"> <li>The post-9/11 GI Bill pays higher education tuition, housing, and stipends for Veterans, service members or their dependents</li> <li>Eligibility - served at least 90 days on active duty after 9/10/2001</li> <li>An important starting point - GI Bill Comparison Tool</li> </ul>	<p><b>Information available at:</b>  <a href="http://www.benefits.va.gov/gibill/">www.benefits.va.gov/gibill/</a>            1-888-GIBILL-1 (442-4551)</p> <p><a href="http://explore.va.gov/education-training">http://explore.va.gov/education-training</a>  <a href="http://www.vets.gov/gi-bill-comparison-tool">www.vets.gov/gi-bill-comparison-tool</a></p>
<b>Pension</b>	<ul style="list-style-type: none"> <li>Pension benefits descriptions, eligibility, and application forms are available online.</li> <li>Basic info, forms and links to resources for Veterans Pensions, Survivors Pension and Special Monthly Pension for Veterans on <a href="http://explore.va.gov/">http://explore.va.gov/</a>.</li> </ul>	<p><b>Information available at:</b>  <a href="http://www.benefits.va.gov/pension/">www.benefits.va.gov/pension/</a></p> <p><a href="http://explore.va.gov/pension">http://explore.va.gov/pension</a></p>
<b>Fiduciary</b>	<ul style="list-style-type: none"> <li>Program for Veterans and other beneficiaries who, due to injury, disease, or due to age, are unable to manage their financial affairs</li> <li>Apply for benefit or to become a fiduciary for a Veteran</li> </ul>	<p><b>Information available at:</b>  <a href="http://www.benefits.va.gov/fiduciary">www.benefits.va.gov/fiduciary</a></p>
<b>Insurance and TSGLI/SGLI Questions</b>	<p>Veterans are eligible for:</p> <ul style="list-style-type: none"> <li>Service-Disabled Veterans Insurance (S-DVI), Service members' Group Life Insurance (SGLI), Veterans' Group Life Insurance (VGLI), and/or Veterans' Mortgage Life Insurance (VMLI), SGLI Traumatic Injury Protection (TSGLI), Servicemembers' Group Life Insurance Disability Extension (SGIL-DE), Family Servicemembers' Group Life Insurance (FSGLI),</li> </ul>	<p><b>All forms and information available at:</b>  <a href="http://www.benefits.va.gov/insurance">www.benefits.va.gov/insurance</a>            1-800-419-1473</p> <p><a href="http://explore.va.gov/life-insurance">http://explore.va.gov/life-insurance</a></p>
<b>Disability Compensation Questions</b>	<ul style="list-style-type: none"> <li>Disability compensation is a tax-free benefit paid to eligible Veterans</li> <li>Eligibility is determined by injuries/diseases from/aggravated by service</li> </ul>	<p><b>All forms and information available at:</b>  <a href="http://www.benefits.va.gov/compensation/types-disability.asp">www.benefits.va.gov/compensation/types-disability.asp</a></p> <p><a href="http://explore.va.gov/disability-compensation">http://explore.va.gov/disability-compensation</a></p>
<b>Dependency &amp; Indemnity Compensation for Veteran's Dependents</b>	<p>Dependents may be awarded tax-free benefits for:</p> <ul style="list-style-type: none"> <li>Death during military service or post-service related to a service-connected disability</li> <li>Death after extended period of 100 percent disability</li> </ul> <p><b>Note:</b> Links and information to VA benefits and services available to dependents, survivors and spouses are available on <a href="http://explore.va.gov/">http://explore.va.gov/</a>. DIC is just one of many benefits available to this group</p>	<p><b>All forms and information available at:</b>  <a href="http://www.benefits.va.gov/compensation/types-dependency-and-indemnity.asp">www.benefits.va.gov/compensation/types-dependency-and-indemnity.asp</a></p> <p><a href="http://explore.va.gov/spouses-dependents-survivors">http://explore.va.gov/spouses-dependents-survivors</a></p>





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## National Cemetery Administration

<b>Burial and Memorial Benefits Information</b>	<p>VA offers Veterans and their dependents:</p> <ul style="list-style-type: none"> <li>▪ Burial and honoring services, including gravesites and grave liners</li> <li>▪ Maintenance of national cemeteries</li> <li>▪ Headstones, markers, and presidential memorial certificates</li> </ul> <p><u>Note:</u> VBA manages additional memorial benefits</p>	<p><b>Information available at:</b>  <a href="http://www.cem.va.gov">www.cem.va.gov</a>                  1-800-535-1117</p> <p>Application and benefit information about both VBA and NCA managed memorial benefits available at:  <a href="http://explore.va.gov/">http://explore.va.gov/</a>.</p>
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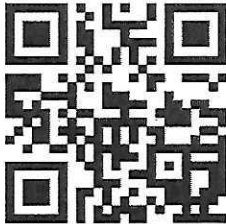
## Board of Veterans Appeals

<b>Claims Appeal Process information</b>	<ul style="list-style-type: none"> <li>▪ A Veteran or dependent/caregiver has a full year to appeal a denied claim regarding any VA benefit. To appeal, file a Notice of Disagreement with the Administration that denied the benefit</li> <li>▪ The appeals process has many stages, and most of the appeals processing and resolutions take place in the Administration that made the initial claims decision</li> </ul>	<p><b>Information available at:</b>  <a href="http://www.bva.va.gov">www.bva.va.gov</a></p> <p><b>Appeal Process Pamphlet:</b>  <a href="http://www.bva.va.gov/docs/Pamphlets/How-Do-I-Appeal-Booklet-508Compliance.pdf">www.bva.va.gov/docs/Pamphlets/How-Do-I-Appeal-Booklet-508Compliance.pdf</a></p>
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## General VA Resources

<b>Other VA resources</b>	To access the VA social media properties go to the VA homepage and click on the icons on the right hand top of the page. Or use the links below.	<b>Links available at:</b> <a href="http://www.va.gov">www.va.gov</a>
	Facebook	<a href="https://www.facebook.com/VeteransAffairs">https://www.facebook.com/VeteransAffairs</a>
	Twitter	<a href="https://twitter.com/DeptVetAffairs/">https://twitter.com/DeptVetAffairs/</a>
	Flicker	<a href="https://www.flickr.com/photos/VeteransAffairs/">https://www.flickr.com/photos/VeteransAffairs/</a>
	Instagram	<a href="https://www.instagram.com/deptvetaffairs/">https://www.instagram.com/deptvetaffairs/</a>
	Youtube	<a href="https://www.youtube.com/user/DeptVetAffairs">https://www.youtube.com/user/DeptVetAffairs</a>
	Vantage Point blog	<a href="http://www.blogs.va.gov/VAntage/">http://www.blogs.va.gov/VAntage/</a>
	MyVA blog	<a href="https://myva.va.gov/blog/">https://myva.va.gov/blog/</a>
	VA Pulse	<a href="https://www.vapulse.net/welcome">https://www.vapulse.net/welcome</a>
<b>ExploreVA</b>	Explore social media content cleared by VA, VHA, VBA and NCA for internal and external sharing	<a href="https://explore.va.gov/outreach-sharing">https://explore.va.gov/outreach-sharing</a>

<b>VA Website</b>	<a href="http://www.va.gov">www.va.gov</a>
<b>One stop Information Service</b>	1-844-698-2311
<b>VA Benefits Info</b>	1-800-827-1000
<b>VA Health Care Info</b>	1-877-222-VETS (8387)
<b>24-Hour Hotline for Homeless Vets</b>	1-877-4AID-VET (4243-838)
<b>24-Hour Veteran Crisis Hotline</b>	1-800-273-8255 option 1

	
<b>General VA Information</b>	<b>VA Website</b>