

## Ready Reference Contact Information

**Air Force Retiree Services:** (800) 531-7502; [www.retirees.af.mil](http://www.retirees.af.mil)

**Arlington National Cemetery:** (703) 607-8000; [www.arlingtoncemetery.org](http://www.arlingtoncemetery.org)

**Armed Forces Retirement Home:** (800) 422-9988; [www.afrh.gov](http://www.afrh.gov)

**Army & Air Force Exchange Service:** (214) 312-2011; [www.aafes.com](http://www.aafes.com)

**Army Retired Services:** (703)325-9158; <http://www.armyg1.army.mil/retire>

**Burial at Sea Information:** (866) 787-0081; [www.npc.navy.mil](http://www.npc.navy.mil)

**Combat Related Special Compensation:** [www.donhq.navy.mil/corb/crs cb/crscmainpage.htm](http://www.donhq.navy.mil/corb/crs cb/crscmainpage.htm)

**DEERS:** (800)-538-9552, Fax: (831) 655-8317; [www.tricare.osd.mil/deers](http://www.tricare.osd.mil/deers)

**Defense Commissary Agency:** [www.commissaries.com](http://www.commissaries.com)

**DFAS Casualty Assistance Branch:** (800) 321-1080 or (216) 522-5955; (For Reporting a Retiree's death, option #3)

**Fleet Reserve Association:** (703) 683-1400; <http://www.fra.org>

**Gulf War homepage:** [www.gulflink.osd.mil](http://www.gulflink.osd.mil)

**I.D. Cards Benefits and Eligibility:** (866) 827-5672;  
[www.npc.navy.mil/commandsupport/PayPersSupport/IDcards](http://www.npc.navy.mil/commandsupport/PayPersSupport/IDcards)

**Internal Revenue Service:** (800) 829-1040; [www.irs.gov](http://www.irs.gov)

**Marine Corps Retired Affairs:** (800) 336-4649; [www.usmc.mil](http://www.usmc.mil) (Hover over "Marine Services" then click on "Retired Services")

**Medicare:** (800) 633-4227. TTY: (877) 486-2048; [www.medicare.gov](http://www.medicare.gov)

**Military Officers Assoc. of America:** (800) 234-6622; [www.moaa.org](http://www.moaa.org)

**National Burial Services:** (800) 697-6940

**NPC Navy Reserve Personnel Management (PERS 9):** (866) 827-5672,  
[www.npc.navy.mil/CareerInfo/ReservePersonnelManagement](http://www.npc.navy.mil/CareerInfo/ReservePersonnelManagement)  
**Navy Casualty Assistance:** (800) 368-3202

**Navy Retired Activities Office:** (866) U-ASK-NPC (866-827-5672),  
[MILL\\_RetiredActivities@navy.mil](mailto:MILL_RetiredActivities@navy.mil); <http://www.npc.navy.mil/CommandSupport/RetiredActivities>

**Navy Uniform Shop:** (800) 368-4088; [www.navy-nex.com/uniform](http://www.navy-nex.com/uniform)

**Navy Worldwide Locator:** (866) U-ASK-NPC (866-827-5672);  
[www.npc.navy.mil/CommandSupport/NavyWorldWideLocat](http://www.npc.navy.mil/CommandSupport/NavyWorldWideLocat)

**Reserve Component SBP:** (866) 827-5672

**Retiree Dental — Delta Dental:** (888) 838-8737; [www.trdp.org](http://www.trdp.org)

**Servicemembers Group Insurance (SGLI):** (800) 419-1473; [www.insurance.va.gov](http://www.insurance.va.gov)

**Naval Historical Center:** (202) 433-2210; [www.history.navy.mil](http://www.history.navy.mil)

**Social Security Administration:** (800) 772-1213; [www.ssa.gov](http://www.ssa.gov)

**Pay/SBP Questions:** [www.dfas.mil](http://www.dfas.mil)

**Pay inquiries and update of pay or SBP records in case of death, divorce or remarriage:**

- *Retiree:* Defense Finance and Accounting Service, U.S. Military Retirement Pay, P.O. Box 7130, London KY 40742-7130 (800) 321-1080, (216) 522-5955
- *SBP/RSFPP annuitant:* Defense Finance and Accounting Service, U.S. military Annuitant Pay, P.O. Box 7131, London KY 40742-7131 (800) 321-1080, (216) 522-5955

**TRICARE:** [www.tricare.mil](http://www.tricare.mil)

- **TRICARE North:** (877) TRICARE (874-2273); [www.hnfs.net/](http://www.hnfs.net/): CT, DC, DE, IL, IN, KY, MA, MD, ME, MI, NC, NH, NJ, NY, OH, PA, RI, VT, VA, WI, WV, some zips in IA, MO, TN
- **TRICARE South:** (800) 444-5445; [www.humana-military.com](http://www.humana-military.com): AL, AR, FL, GA, LA, MS, OK, SC, TN (except 35 TN zips near Fort Campbell), and TX (except the extreme SW El Paso area)
- **TRICARE West:** (888) TRIWEST (874-9378); [www.triwest.com](http://www.triwest.com): AK, AZ, CA, CO, HI, ID, IA (except 82 zips near Rock Island), KS, MO (except St. Louis area), MN, MT, ND, NE, NM, NV, OR, DE, SW TX, UT, WA, WY
- **TRICARE Overseas:** (888) 777-8343; [www.tricare.mil](http://www.tricare.mil)
- **TRICARE For Life:** (866) 773-0404; [www.tricare.mil/tfl](http://www.tricare.mil/tfl)
- **TRICARE mail order pharmacy:** (877) 363-1303; [www.tricare.mil/pharmacy](http://www.tricare.mil/pharmacy)  
[www.express-scripts.com](http://www.express-scripts.com)

**VA:** [www.va.gov](http://www.va.gov)

- **Regional offices:** (800) 827-1000 (overseas retirees should contact the American Embassy/consulate), TDD (800) 829-4833
- **Insurance:** VA Regional Office and Insurance Center, PO Box 7208 (claims inquiries) - ORPO or Box 7327 (loans) - or ORPO Box 7787 (payments), Philadelphia PA 19101 (800) 669-8477; [www.insurance.va.gov](http://www.insurance.va.gov)
- **Burial information:** (800) 827-1000; [www.cem.va.gov](http://www.cem.va.gov)
- **GI Bill:** (888) 442-4551; [www.gibill.va.gov](http://www.gibill.va.gov)
- **Records:** For replacement DD 214, service records, medical records, award information:  
*Retired prior to 1995:* [www.vetrecs.archives.gov](http://www.vetrecs.archives.gov),  
*Retired after 1995:* Navy Personnel Command, PERS-312E, 5720 Integrity Drive, Millington, TN 38055-3120 Fax requests to: (901) 874-2664
- **Gray-area reservists:** (866) 827-5672

**Navy recreation:** [www.mwr.navy.mil](http://www.mwr.navy.mil)

**Navy Gateway Inns & Suites:** <http://dodlodging.net>

**ITT:** [http://www.mwr.navy.mil/mwrprgms/itt\\_military\\_special.htm](http://www.mwr.navy.mil/mwrprgms/itt_military_special.htm)

**Service retiree publications:**

- **Air Force Afterburner:** [www.retirees.af.mil/afterburner](http://www.retirees.af.mil/afterburner)
- **Army Echoes:** [www.armyg1.army.mil/rso/echoes.asp](http://www.armyg1.army.mil/rso/echoes.asp)
- **Coast Guard Evening Colors:** <http://www.uscg.mil/hq/cg1/psc/retnews/>
- **Marine Corps Semper Fidelis:** [www.usmc.mil](http://www.usmc.mil) (hover over “Marine Services,” click on “Retired Services,” then hover over “Retired Activities” in the left menu and click
- **U.S. Navy Shift Colors:** <http://www.shiftcolors.navy>.